KING SABATA DALINDYEBO MUNICIPALITY



SERVICE DELIVERY & BUDGET IMPLEMENTATION PLAN 2016/17

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1. NTRODUCTION AND OVERVIEW

The Service Delivery and Budget Implementation Plan (SDBIP) is a mechanism that ensures proper alignment between the Municipality's Integrated Development Plan (IDP) and the Budget. It is central to the monitoring and evaluation of the performance of the Municipality in implementing its IDP and Budget.

The IDP is the Municipality's five-year principal strategic planning document. Importantly, it ensures close co-ordination and integration between programmes and activities, both internally and externally, with other spheres of government. The IDP therefore ultimately enhances integrated service delivery and development. The IDP priorities inform all planning and budgeting processes. The SDBIP consists of a one-year detailed performance plan, as well as financial projections of income and expenditure. It outlines Key Performance Indicators and Targets that are linked to Key Performance Areas derived from the IDP. Quarterly targets are identified in the SDBIP, and these are monitored and reported upon accordingly.

2. LEGISLATIVE FRAMEWORK

The Local Government: Municipal Finance Management Act 56 of 2003 (MFMA) requires municipalities to develop SDBIPs annually. According to Section 53(1) (c)(ii), the SDBIP is defined as a detailed plan approved by the Mayor of a municipality for implementing the municipality's delivery of municipal services and its annual budget and which must indicate the following:

- (a) projections for each month of:
 - (i) revenue to be collected by source; and
 - (ii) operational and capital expenditure by vote
- (b) service delivery targets and performance indicators for each quarter; and
- (c) other matters prescribed.

The Executive Mayor is required to approve the SDBIP within 28 days after the approval of the IDP and Budget. It must be publicised within 14 days after the approval by the Executive Mayor.

EC157 King Sabata Dalindyebo - Table A3 Budgeted Financial Performance (revenue and expenditure by municipal vote)

Vote Description	Ref	2012/13	2013/14	2014/15	Cur	rent Year 201	5/16		Medium Term R penditure Frame	
R thousand		Audited Outcome	Audited Outcome	Audited Outcome	Original Budget	Adjusted Budget	Full Year Forecast	Budget Year 2016/17	Budget Year +1 2017/18	Budget Year +2 2018/19
Revenue by Vote	1									
Vote 1 - EXECUTIVE & COUNCIL		2,256	37,421	2,659	2,521	2,301	2,301	2,649	2,805	2,957
Vote 2 - FINANCE & ASSET MANAGEMENT		377,931	357,496	445,898	476,387	477,373	477,373	507,161	579,315	613,348
Vote 3 - CORPORATE SERVICES		134,765	2,480	1,487	2,643	2,535	2,535	2,416	2,561	2,716
Vote 4 - COMMUNITY SERVICES		35,220	27,554	32,494	31,889	35,756	35,756	49,055	46,019	54,238
Vote 5 - PUBLIC SAFETY		20,212	28,321	37,241	38,962	22,258	22,258	21,228	23,677	25,039
Vote 6 - PLANNING, SOCIAL AND ECONOMIC DEVELOPMENT		7,290	3,424	16,474	11,723	14,463	14,463	22,642	2,169	2,297
Vote 7 - HUMAN SETTLEMENT		50,421	69,758	23,242	54,445	58,840	58,840	53,071	2,714	2,884
Vote 8 - INFRASTRUCTURE		274,630	374,711	517,449	471,796	538,683	538,683	509,355	466,454	491,051
Total Revenue by Vote	2	902,724	901,165	1,076,944	1,090,367	1,152,209	1,152,209	1,167,577	1,125,714	1,194,531
Expenditure by Vote to be appropriated	1									
Vata 4 EVECUTIVE 9 COUNCIL										
Vote 1 - EXECUTIVE & COUNCIL		72,790	117,337	81,209	84,110	79,104	79,104	92,986	88,173	93,714
Vote 1 - EXECUTIVE & COUNCIL Vote 2 - FINANCE & ASSET MANAGEMENT		72,790 225,652	117,337 411,642	81,209 435,245	84,110 413,196	79,104 410,440	79,104 410,440	92,986 440,967	88,173 395,841	93,714 402,261
		,	,	,	,	,	,	,	ŕ	,
Vote 2 - FINANCE & ASSET MANAGEMENT		225,652	411,642	435,245	413,196	410,440	410,440	440,967	395,841	402,261
Vote 2 - FINANCE & ASSET MANAGEMENT Vote 3 - CORPORATE SERVICES Vote 4 - COMMUNITY SERVICES Vote 5 - PUBLIC SAFETY		225,652 28,569	411,642 42,854	435,245 42,009	413,196 44,034	410,440 59,349	410,440 59,349	440,967 38,192	395,841 39,823	402,261 41,552
Vote 2 - FINANCE & ASSET MANAGEMENT Vote 3 - CORPORATE SERVICES Vote 4 - COMMUNITY SERVICES		225,652 28,569 55,966	411,642 42,854 68,317	435,245 42,009 66,711	413,196 44,034 64,383	410,440 59,349 71,725	410,440 59,349 71,725	440,967 38,192 72,982	395,841 39,823 67,191	402,261 41,552 75,764
Vote 2 - FINANCE & ASSET MANAGEMENT Vote 3 - CORPORATE SERVICES Vote 4 - COMMUNITY SERVICES Vote 5 - PUBLIC SAFETY Vote 6 - PLANNING, SOCIAL AND ECONOMIC		225,652 28,569 55,966 71,703	411,642 42,854 68,317 77,877	435,245 42,009 66,711 95,811	413,196 44,034 64,383 96,029	410,440 59,349 71,725 96,805	410,440 59,349 71,725 96,805	440,967 38,192 72,982 104,198	395,841 39,823 67,191 110,265	402,261 41,552 75,764 116,696
Vote 2 - FINANCE & ASSET MANAGEMENT Vote 3 - CORPORATE SERVICES Vote 4 - COMMUNITY SERVICES Vote 5 - PUBLIC SAFETY Vote 6 - PLANNING, SOCIAL AND ECONOMIC DEVELOPMENT		225,652 28,569 55,966 71,703 25,165	411,642 42,854 68,317 77,877 25,627	435,245 42,009 66,711 95,811 26,044	413,196 44,034 64,383 96,029 23,942	410,440 59,349 71,725 96,805 25,709	410,440 59,349 71,725 96,805 25,709	440,967 38,192 72,982 104,198 28,292	395,841 39,823 67,191 110,265 26,804	402,261 41,552 75,764 116,696 28,276
Vote 2 - FINANCE & ASSET MANAGEMENT Vote 3 - CORPORATE SERVICES Vote 4 - COMMUNITY SERVICES Vote 5 - PUBLIC SAFETY Vote 6 - PLANNING, SOCIAL AND ECONOMIC DEVELOPMENT Vote 7 - HUMAN SETTLEMENT	2	225,652 28,569 55,966 71,703 25,165 13,846	411,642 42,854 68,317 77,877 25,627 24,022	435,245 42,009 66,711 95,811 26,044 25,225	413,196 44,034 64,383 96,029 23,942 26,119	410,440 59,349 71,725 96,805 25,709 23,599	410,440 59,349 71,725 96,805 25,709 23,599	440,967 38,192 72,982 104,198 28,292 27,696	395,841 39,823 67,191 110,265 26,804 29,229	402,261 41,552 75,764 116,696 28,276 30,854

References

The KSD Municipality reflects its performance targets and indicators in line with the following local government Key Performance Areas:

- Basic Service Delivery and Infrastructure Development
- Municipal Transformation and Organisational Development
- Local Economic Development
- · Financial Viability and Management
- Good Governance and Public Participation
- Spatial Planning & Social Transformation.

3. PERFORMANCE REPORTING

To enhance performance assessment, accountability, monitoring and evaluation, reporting requirements are outlined below:

Frequency and	Mandate	Recipients
nature of report		
Monthly reporting on	Section 71 of the MFMA	National Treasury
actual revenue targets and		
spending against budget		
no later than 10 working		
days after the end of each		
month		
Quarterly progress report	Section 41 (1) (e) of the Systems Act,	Municipal Manager
	Section 166 (2) (a)	2. Executive Mayor
	(v) and (vii) of the Municipal	3. Mayoral Committee
	Management Finance Act	4. Audit Committee
	(MFMA) and Regulation 7 of Municipal	5. National Treasury
	Planning and	
	Performance Management	
	Regulations.	
Mid-year performance	Section 72 of the MFMA.	Municipal Manager
assessment (assessment	Section 13 (2) (a) of Municipal	2. Executive Mayor
and report due by 25	Planning and	3. Mayoral Committee

January each year)	Performance Management	4. Council
	Regulations 2001.	5. Audit Committee
		6. National Treasury
		7. Provincial Government
Annual Report (to be	Sections 121 and 127 of the MFMA, as	1.Executive Mayor
tabled before Council by	read with	2. Mayoral Committee
31 January (draft and	Section 46 of the Systems Act and	3. Council
approved / published by	Section 6 of the	4. Audit Committee
31 March each year)	Systems Amendment Act.	5. Auditor-General
		6. National Treasury
		7. Provincial Government
		8. Local Community

KEY PERFORMANCE AREA

CORPORATE SERVICES

Institutional Transformation and Organisational Development

IDP OBJECTIVE: To improve organizational capacity and institutional performance through skills development and change management by 2017.

IDP	KPI	BASELINE	ANNUAL	Q1	Q2	Q3	Q4	BUDGET	MEASUR
STRATEGY			TARGET						EMENT
									SOURCE
									/ POE
To approve	Implemente	Approved	PMS	Implement	Cascade to	Conduct	Conduct		1. Signe
and	d	PMS Policy.	applicable to	PMs to MM	GM's level by	quarterly	Final		d
implement a	Performanc		MM, s56	and s56	December	reviews by	Performan		perfor
Performance	е		managers,	managers	2016	March	ce		manc
Management	Managemen		and GM's	by		2017	assessme		е
System	t System by			September			nt by June		agree
	June 2017			2016			2017		ments
	Percentage	No	100% of S56	Municipal	Conduct 2 nd	Conduct	Conduct		1. Perfor
	of s 56	performance	Managers	Manager's	quarter	3 rd quarter	4 th quarter		manc
	managers	plans	sign	and HoD's	performance	performan	performan		е
	on PMS	concluded.	performance	Performanc	review by	ce review	ce review		apprai
			agreements	е	December	by March	and final		sal
		No	with proper	agreements	2016	2017	assessme		report
		performance	plans and	signed, with					S

	review and	have	2-tiered			nt by June	2. Sigi	ne
	assessment	performance	Performanc			2017	d	
	ever	reviewed	e Plans and				Per	for
	undertaken	quarterly and	Personal				mar	nc
		assessed at	Developme				е	
		year-end	nt Plans;				Plai	าร
			Conduct 1st					
			quarter					
			review by					
			September					
			2016					
Develop and	Draft police in	PMS	Awareness	Managers	review	Supervisor	Attenda	an
implement	place	applicable to	and	directly below		s	се	
Employee		Managers,	workshops	GM's			Memo	
PMS		and	to staff				Perforn	na
		Supervisors	members.				nce pla	ns
							Schedu	ıle

Develop and	Number of	Number of		Fill	Fill vacant	Fill	Fill	R4 232	1.	Advert
implement	budgeted-	posts filled	budgeted-for	vacant posts	posts as per	vacant	vacant	232	2.	Maste
HR	for posts	per 2015/16	posts to be	as per HR	HR Plan	posts as	posts as			r List
Recruitment	filled in	HR	filled in	Plan		per HR	per HR		3.	Memo
Plan	2016/17	Recruitment	2016/17			Plan	Plan			randu
annually.		Plan	financial year							ms
									4.	Shortli
										sting
										Repor
										t
									5.	Select
										ion
										Repor
										t
									6.	Appoi
										ntmen
										t
										letter/
									7.	Contr
										act of
										emplo
										yment

	Develop HR		Developed				Develop	1.	Сору
	Recruitment		HR				and submit		of a
	Plan for		Recruitment				HR Plan		Revie
	2017/18 by		Plan for				2017/2018		wed
	June 2017		2017/18 by				by June		HR
			June 2017				2017		Plan
									for
									2017/
									18
Develop an	Develop	Various	Approved	Finalise	Conduct	Submissio	Implement	1.	Attend
integrated	Integrated	policies in	HRD strategy	Draft	Internal	n to	HRD		ance
HRD strategy	HRD	place.	by June 2017	Strategy by	Workshops	Council for	strategy by		Regist
by June 2017	Strategy by			September	by December	approval	June 2017		ers
	June 2017			2016	2016	by March		2.	Repor
						2017			t to
									LLF
								3.	Draft
									plan
								4.	Counc
									il

										minut
										es
Develop and	Review	WSP 2016/17	Workplace	Implement	Implement	Identificati	Submissio	R1	1.	Attend
implement	WSP by		Skill Plan	2016/17 by	2016/17 by	on of	n of WSP	900 000		ance
Workplace	June 2017		(WSP)	September	December	training	2017/18 by			regist
Skills Plan			developed,	2016.	2016.	needs for	June 2017			ers
annually.			approved and			17/18.			2.	LGSE
			submitted to			Review				TA
			LGSETA by			and				quarte
			June 2017			Develop				rly
						2016/17				report
						WSP by				S
						March			3.	Expen
						2017				diture
										report
									4.	Depar
										tment
										al
										trainin
										g
										needs

	Train 400	WSP 2016/17	Trained 400	Train 60	Train 120	Train 140	Train 80		1.	Attend
	Employees	in place	employees	employees	employees	employees	employees			ance
	and		and	and	and	and	and			regist
	Councillors	Skills	councillors by	councillors	councillors by	councillors	councillors			ers
	in various	development	June 2017	by	December	by March	by June		2.	Сору
	disciplines	policy in place		September	2016	2017	2017			of
	by 30 June			2016						Certifi
	2017									cates
To promote	Customer	Draft	Approved	Refine draft	Conduct	Submit	Facilitate	R200 000	1.	Draft
customer	Service and	Customer	Customer	Customer	Internal	draft	training of			Policy
service in line	Batho Pele	Care policy	Care Policy;	Care Policy	workshops	Customer	30		2.	Attend
with Batho	revitalization		100	by	Facilitate	Care policy	employees			ance
Pele	programme		employees	September	training of 30	to council	on Batho			Regist
principles by	implemente		trained on	2016	employees on	for	Pele by			ers
2017	d by June		Customer		Batho Pele by	approval;	June 2017		3.	Attend
	2017		Care and		December					ance
			Batho Pele by		2016	Train 40				certific
			June 2017			employees				ates
						on Batho				
						Pele by				
						March				

IDP OBJECTI	VE: PROMOTI	E INSTITUTION	AL TRANSFOR	MATION PRO	GRAMME BY 20	017.				
Review and	Align New	2010	New structure	Conduct	Facilitate	Develop	Conduct	R294 477	1.	Memo
Development	structure to	approved	aligned to IDP	Situational	approval of	Micro-	internal			randa
of	IDP strategy	structure in	strategy	Analysis by	macro-	organisatio	Consultatio		2.	Minut
Organization	approved by	place	approved by	September	organisationa	nal	n			es of
al Structure	June 2017		June 2017	2016	I structure by	structure	Submissio			consul
by June 2017					December	by March	n to			tation
					2016	2017	Council for			meeti
							approval			ngs
							by June		3.	Repor
							2017			ts and
										Counc
										il
										Minut
										es
Development	Review 12	7 existing	12 policies to	Refinement	Conduct	Corporate	Submissio		1.	Copie
, reviewal	Corporate	policies up for	be reviewed	of 12	internal	Services	n of 12 to			s of
and approval	Services	review.	and	policies by	consultation	Committee	Council for			policie
of policies	department	5 draft	submitted to	September	on 12 policies	& LLF	approval			S
annually	policies by	policies in	Council by	2016	by December	processes	by June			submi
	June 2017	existence	June 2017		2016	on 12	2017			tted to
						policies by				

						March			Counc
						2017			il
								2.	Attend
									ance
									regist
									ers
								3.	Invitati
									ons
								4.	Agend
									ae
Facilitate and	Developme	By-laws in	Outstanding	By-Law Gap	Conduct	Developm	Submissio	1.	Сору
coordinate	nt of	existence	by-laws to be	Analysis by	research and	ent of by-	n to		of by-
the	outstanding		determined	September	Benchmark	laws by	Council for		laws
development	by-laws by		and	2016	ing by	March	approval		submi
and reviewal	June 2017		developed by		December	2017	by June		tted to
of Municipal			June 2017		2016		2017		counci
by Laws									l.
Ensure	Developme	Delegation	Submit	Facilitate	Facilitate	Consultatio	Submit to	1.	Memo
effective	nt of	document	Delegation	reviewal	development	n	MM for		randu
delegation	Delegation	from MM to	Document	of functions	of schedule of	processes	approval		m to
from	Document	Directors in	from	of managers	powers	and	by June		MM
Directors to	from	existence	Directors to	by	needing	refinement	2017		

levels below	Directors to		Managers	September	delegation for	of			
by June 2017	Managers		reporting	2016	effectiveness	delegation			
	reporting		directly to		and efficiency	by March			
	directly to		Directors by		of operations	2017			
	Directors by		June 2017		by December				
	June 2017				2016.				
IDP OBJECTIV	VE:TO IMPRO	VE ACCESS TO	O INFORMATIO	N THROUGH	INFORMATION	AND KNOW	LEDGE MAN	AGEMENT	SYSTEMS
BY 2017.									
Automate	Automated	EDMS	Electronic	Installation	Installation	Installation	Installation	R3000 00	1. Projec
municipal	document	acquired	Document	and	and	and	and	0	t
document	managemen		Management	Configuratio	Configuration	Configurati	Configurati		Close
management	t system	Successful	System	n of The	of The	on of The	on of The		out
system by 30	installed by	implementati	acquired,	document	document	document	document		report
June 2017	June 2017	on in SCM	installed and	managemen	management	manageme	manageme		
			commissione	t Platform	Platform	nt Platform	nt Platform		
			d by June	1	1 department	1	1		
			2017	department	by December	departmen	departmen		
				by	2016	t by March	t by March		
				September		2017	2017		
				2016					

To improve	ICT Master	Draft ICT	Master	Develop	Development	Consultatio	Submit the	R	1. Projec
Integrated	systems	Master	Systems Plan	Terms of	of master	n with	plan to	1 000 000	t
ICT	plan	systems	approved by	Reference	Systems plan	internal	council by		Close
operations	developed	document in	Council by		& IT	departmen	June 2017		out
and	by June	place	June 2017	Appoint	Governance	t by March			report
accountabilit	2017			external	frame work by	2017			
y systems				service	December				
				provider	2016				
				through					
				SCM					
				processes					
				by					
				September					
				2016					
	Information	Draft Security	Developed	Develop	Develop	Submit the	Implement		1. Projec
	Security	strategy	Information	Terms of	Information	Security	ation,		t
	Strategy		Security	reference	Security	Strategy	monitoring		Close
	Developed		Strategy by	Appoint	strategy by	for	and		out
	by June		June 2017	external	December	Approval	evaluation		report
	2017			service	2016	by March	by June		
				provider		2017	2017		
				through					

				supply chain					
				processes					
				by					
				September					
				2016					
To improve	Connect 26	Telkom VPN	26 KSD	Compile	Connect 8	Connect 9	Connect 9	R3000	1. Projec
ICT	offices with	and PBX	Offices	terms of	Satellite	Satellite	Satellite	000	t sign-
infrastructure	high speed		connected on	reference	offices by	offices by	offices by		offs
for better	network		high speed	and initiate	December	March	June 2017		2. Month
access to	infrastructur		network	procuremen	2016	2017			ly
systems and	e by June		infrastructure	t process by					Repor
Information	2017		by June 2017	September					ts
				2016.					
To improve	Accessible	Microsoft	Intranet portal	Compile	Development	Testing	Monitoring	R200 000	
internal	intranet	SharePoint	deployed and	terms of	of the intranet	and Go	and		
communicati	portal by	procured	accessible by	reference	Portal by	Live by	Updating		
on of KSD	June 2017		all	and initiate	December	March	by June		
Municipality			authenticated	procuremen	2016	2017	2017		
			employees by	t process by					
			June 2017	September					
				2016					

IDP OBJECT	 VE: TO IMPR	 ROVE THE QU	ALITY OF WO	RK-LIFE AND	PROMOTE A	SAFE. HE	ALTHY AND	CONDUCI	VE	WORK
ENVIRONMEN				7		. •			-	
Ensure the	Integrated	2010	Approved	Conduct	Develop	Conduct	Submissio		1.	Revie
holistic well-	Wellness	Integrated	integrated	research	strategy	research	n for			wed
being of all	strategy	Wellness	Wellness	and	document	and	approval			docu
employees	aligned to		Strategy	benchmark	And conduct	benchmark	by June			ment
by 2017	SALGA	Charagy	document by	by	internal	by March	2017		2.	Submi
by 2017	generic		June 2017	September	consultation	2017	2017			ssion
	strategy		Garie 2017	2016	by December	2017				report
	reviewed by			2010	2016					s to
	June 2017				2010					Counc
	Julie 2017									il
									3.	Attend
										ance
										regist
										ers
		Employee	3	Host cancer	Host World		Host	R47 430	1.	Attend
		Wellness	international	Awareness	Aids Day by		wellness			ance
		Programmes	days	by	December		Week &			regist
		implemented	observed	September	2016		Candle			er
		2015/16.		2016			Light			

		SAIMSA Games , Lesotho 2015	SAIMSA Games 2016 Four tournaments facilitated	SAIMSA Games	One Tournament	One Tourname nts	Programm e by June 2017 Two Tourname nts	R333 794	2. Reports 3. Invitations Invitation, Memo, fixtures and reports
To enforce OHS compliance to create safe environment annually	OHS compliance programme for Municipal buildings and work places implemente	Extinguishers	All municipal buildings to be OHS compliant by June 2017	Conduct OHS compliance assessment by September 2016	Revival of Health and Safety Committees by December 2016	Developm ent of OHS Procedure Manual by March 2017	Training and awareness promotion on OHS by June 2017	R200 000	 Notice S Attend ance regist ers

	d by June							3.	Inspe
	2017								ction
									report
									s
								4.	Appro
					Servicing of	Servicing			ved
					Fire	of Fire			SLA
					Extinguishers	Extinguish			
					and reporting	ers and		5.	Fire
						reporting			exting
									uisher
									S
								6.	Certifi
									cates
									of
									servic
									е
Promote	12 Local	Number of	12 LLF	3 LLF	3 LLF	3 LLF	3 LLF	1.	Agend
sound	Labour	meetings held	meetings by	meetings by	meetings by	meetings	meetings		а
employer-	Forum	in 2013/14	June 2017	September	December	by March	by June	2.	Minut
employee	meetings			2016	2016	2017	2017		es

relations	held by 30									
annually.	June 2017									
	Conduct 2	nil	2 LLF	0	1 LLF	0	1 LLF		1.	Invitati
	Labour		workshops		workshops		workshops			on
	Relations		conducted by		conducted by		conducted		2.	Attend
	workshops		June 2017		December		by June			ance
	by June				2016		2017			regist
	2017									ers
	No. of	Code of	All existing	New	New	Consultatio	All		1.	Attend
	employees	conduct	employees	employee	employee	n process	employees			ance
	with signed		with signed	sign code of	sign code of	by March	with signed			Regist
	code of		code of	conduct by	conduct by	2017	code of			ers
	conduct in		conduct in	September	December		conduct by			
	their		their personal	2017	2016		June 2017		2.	Notice
	personal		files by June							S
	files by 30		2017							
	June 2017								3.	Signe
										d
										code
										of
		1	1	1			1	1	1	

								condu
								ct
	Interests	Form for	Interests	Workshop	Signing of	Signing of	Signing of	1. Works
	Disclosure	disclosure in	Disclosure	officials on	disclosure	disclosure	disclosure	hop
	system for	place	system	disclosure	forms by	forms by	forms by	Regist
	officials		applicable to	system by	December	March	June 2017	ers
	implemente		all employees	September	2016	2017		2. Signe
	d by 30 June		by June 2017	2016				d
	2017							disclo
								sure
								forms
To enforce	100%	HR Policy,	100%	100% of all	100% of all	100% of all	100% of all	Copy of
compliance	attendance	Collective	Handling of	submitted	submitted	submitted	submitted	delivery
with	of	agreement	reported	disciplinary	disciplinary	disciplinary	disciplinary	note,
organisation	disciplinary		cases	cases,	cases,	cases,	cases,	notices,
al standard of	cases,		facilitated	appeals and	appeals and	appeals	appeals	Reports,
conduct and	appeals and			grievances	grievances	and	and	Appointm
manage all	grievances			facilitated.	facilitated.	grievances	grievance	ent
matters	facilitated					facilitated.	facilitated.	letters,
incidental	within three							Attendan
thereto	months of its							ce
	submission.							register

Ensure	Employees'	2015/2016	To update	Monitor the	Monitor the	Monitor the	Monitor the	Signed
proper	salaries and	salary scales	and	implementat	implementati	implement	implement	2014/15
management	benefits		implement	ion salary	on.	ation	ation	salary
of of	paid in		salary scales					scales
employee	accordance		for the					Circular
benefits.	with		2014/15					from
	applicable		financial year					SALGA
	Legal frame		by June 2017					
	work by							
	June 2017							
Ensure	Employee	Leave books	All leaves are	Monitor the	Monitor the	Monitor the	Monitor the	Leave
proper	leave		managed	implementat	implementati	implement	implement	book
management	managed in	Leave	accordance	ion	on	ation	ation	Leave
of leave.	accordance	register	with the legal					reports
	with legal		frame work.					Leave
	frame work.	Pay day						register
		module						Leave
								roster.

KEY PERFORMANCE	Basic Service Delivery & Infrastructure Development	DEPARTMENT	HUMAN
AREA			SETTLEMENTS

IDP OBJECTIVE: PROVISION OF INTEGRATED SUSTAINABLE HUMAN SETTLEMENTS BY 2017

KPI	BASELINE	ANNUAL	QUARTERLY TA	RGETS		Budget	MEASUREMENT	
		TARGET						SOURCE / POE
			Q1	Q2	Q3	Q4		
Construction	Serviced	234 houses	45 houses to	90 houses	50 houses	49 houses by	R26.6M	Consolidated
of 234	1317 sites	by June	be built by	to be built	to be built	June 2017		Monthly reports • Completion
houses in		2017	September	by	by March			certificates
Maydene	20 houses		2016	December	2017			Final Unit Report
Farm Ext.	built			2016				Happy letters
Project- A by								
June 2017								
Surfacing of	Planning	Fully	Site	Surfacing	Surfacing	Close out	18M	Progress and
2.6 km and	and design	surfaced	establishment;	and	and	report by		expenditure reports
construction	completed	roads and	location of	construction	construction	June 2017		Completion
of storm	in 2015/16	Construction	existing	of 45% by	of 30% by			certificate • As built
water		of storm	services,	December	March 2017			drawings
drainage of		water	surfacing and	2016				
Mgxaji road,			construction of					

stadium		drainage by	25% by					
road, Hlaba		June 2017	September					
road,			2016					
Madikane								
road and								
Xhosana								
road under								
Ngangelizwe								
ISUP by								
June 2017								
Housing	128	Approved	Conduct town	Conduct	Application	Site	R5.4M	• Township
development	Serviced	township	planning	town	for funding	establishment		establishment application to
for New	site by	layout and	procedures and	planning	of the top	by June 2017		the tribunal
Brighton	June 2017	general plan	land survey by	procedures	structure by			 Application form and
township by		by June	September 2016	and land	March 2017			receipt for draft
June 2017		2017		survey by				general plans • Funding
				December				application for
				2016				top structure

KEY PERFORMANCE AF	REA	Spatia	Spatial planning & Development			DEPARTME	NT HU	UMAN SETTLEMENTS						
IDP OBJECTIVE : To gui	IDP OBJECTIVE : To guide and Facilitate Land Use Management and Development													
KPI	BASELIN	ANNUAL	QUARTER	LY TARGET	ΓS	Budget	MEASUREMENT							
	E	TARGET						SOURCE / POE						
			Q1	Q2	Q3	Q4								
Proclamation of Coffee	Final	Formalisati	Gazetti	Submissio			R90 000	Gazette notice - Gazette notice						
Bay as a Town by June	Draft	on of	ng of	n of				 Funding application letter to COGTA 						
2017	LSDF &	Coffee Bay	the	application										
	Consensu	as a town	approv	for										
	s from the	by June	ed	township										
	Public	2017	LSDF	establishm										
			by	ent to										
			Septe	COGTA										
			mber	by										
			2016	December										
				2016										
Finalisation of Mqanduli	Draft	Adopted	Finalise	Obtain	-	-	R180 000	3-						
& Viedgesville LSDF by	Concept	LSDF by	consultati	Council				Council resolution						
June 2017	Plan	June 2017		adoption										

	complete		ve					
	d		processes					
Finalisation of 2 public	Draft	Adopted	Finalise	Submit to	-	-	R90 000	Notice of meetings
participation for Western	Concept	LSDF by	consultativ	council for				Minutes and attendance register
Mthatha LSDF by June	Plan	June 2017	е	approval				Submission memo
2017	complete		processes	by				and report to Council
	d		by	December				Courien
			September	2016				
			2016					
Operationalization of	Approved	Establishm	Advertise	Submissio			R50 000	Advert for
Spatial Planning & Land	SPLUMA	ent of	Call for	n to				members
Use Management Act	by-law	Municipal	members to	council for				Submission memo
(SPLUMA) by June 2017		Planning	serve on	appointme				for appointment of
		Tribunal	Board by	nt of				members
		and Appeal	September	members				
		Authority	2016	by				
		June 2017		December				
				2016				

KEY PERFOR	MANCE AREA	Basic	Service De	elivery &	Infrastructure	HUMAN SE	ETTLEMENTS	
		Develo	pment					
IDP OBJECTIV	VE : Provision	of integrated s	sustainable Hu	ıman Settlem	ents			
KPI	BASELINE	ANNUAL	QUARTERL	Y TARGETS			Budget	MEASUREMENT
		TARGET	ET					SOURCE / POE
			Q1	Q2	Q3	Q4		
To provide	2015/16 title	190 Title	50 title	100 title	20 title	20 title	DHS	Property
title deeds to	Deeds	Deeds	deeds	deeds	deeds	deeds		Schedule Transferred
Ngangelizwe,	distributed	issued by	issued by	issued by	issued by	issued by		Transierrea
Khwezi, Hill		June 2017	September	December	March	June 2017		
Crest and			2016	2016	2017			
New Brighton								
community								
by June 2017								
Conclusion of		Establish	Signing of	Signing of	Signing of	Signing of	Operational	Copy / List of
138 new	lease agreements	new lease	new lease	new lease	new lease	new lease		new leases • Report of
lease	2.9. 22	agreements	agreements	agreements	agreements	agreements		reviewed
agreements		and	and review	and review	and review	and review		leases

and	management	of existing	of existing	of existing	of existing	
management	of existing	leases by	leases by	leases by	leases by	
of the 14	lease	September	December	March 2017	June 2017	
existing ones	agreements	2016	2016			
by June 2017	by June					
	2017					

KEY PERFORM	ANCE AREA	Basic	Service D	elivery &	Infrastructure	HUMAN SE	TTLEMEN	ITS
		Develo	pment					
IDP OBJECTIVE	E : Provision	of integrated	sustainable Hu	man Settlement	ts			
KPI	BASELINE	ANNUAL	QUARTERLY	' TARGETS			Budget	MEASUREMENT
		TARGET						SOURCE / POE
			Q1	Q2	Q3	Q4		
Develop Land	NIL	Completed	Procurement	Submission to			R67 500	Procurement
Invasion Policy		Land	process by	the council for				report • Submission
by June 2017		Invasion	September	approval by				memo and
		Policy June	2016	December				Draft copy of policy
		2017		2016				policy

KEY PERFORM	ANCE AREA	Goo	d Governance &	Public Participa	ntion	HUMAN SETT	[LEMEN]	rs ·
IDP OBJECTIVE	: Compliance	with approve	d legislation					
KPI	BASELINE	ANNUAL	QUARTERLY	TARGETS			Budge	MEASUREME
		TARGET					t	NT SOURCE /
			Q1	Q2	Q3	Q4		POE
Approval of all	Approved	All circulated	All plans	All plans	All plans	All plans	OPEX	Register
submitted	building	building	complied with	complied with	complied	complied		Client file with
building plans	plans in	plans	building	building	with building	with building		interactions
for KSDM area	2015/16	approved by	regulation will	regulation will	regulation	regulation		
of jurisdiction		June 2017	be attended to	be attended to	will be	will be		
by June 2017			within three	within three	attended to	attended to		
			months by	months by	within three	within three		
			September	December	months by	months by		
			2016	2016	March 2017	June 2017		
Monitoring of	completion	All Building	Undertake	Undertake	Undertake	Undertake	OPEX	Commence
building	certificates-	construction	Inspection of	Inspection of	Inspection	Inspection of		ment form • Trench form
construction	and	conforming	building	building	of building	building		• Slab form
against	contravention	to building	Construction	Construction	Constructio	Construction		Roofing formSewer form
approved	notices	regulation by	by September	by December	n by March	by June		• completion
building plans &	2015/16	June 2017	2016	2016	2017	2017		certificates

building regulations by June 2017						Occupation certificateContraventio n notices
Establish an outdoor advertising Unit by June 2017	NIL	Approved outdoor advertising organogram/ structure with 6 staff members by June 2017	Develop job descriptions; budget and submission for approval of the unit by September 2016		OPEX	 Copy of approved organogram Budget Adjustment Copy submission to the Municipal Manager
Submission of Outdoor Advertising Policy by June 2017	NIL	Approved Outdoor Advertising Policy by June 2017	Submit draft to council for approval by Septembe r 2017		OPEX	Submission memo and draft policy to council

KEY PERFORM	ANCE AREA	Financial Via	ability & Mar	nagement		DEPARTMEN	T HUM	AN SETTLEMENTS
IDP OBJECTIVE								
KPI	BASELINE ANNUAL QUARTERLY TARGETS				Budget	MEASUREMENT		
		TARGET						SOURCE / POE
			Q1	Q2	Q3	Q4		
Annual review	Approved	Reviewed and			Review of	Submit to	OPEX	Reviewed tariffs
of tariffs for	tariffs for	approved			existing	council for		structure • Submission memo
various services	Outdoor	tariffs by June			tariffs	approval		and tariffs structure
by June 2017	Advertising	2017			guided by	and		to council for approval
	Unit,				National	implement		арргочаг
	building and				Treasury	for the		
	town				regulations	following		
	planning				by March	financial		
	2015/16				2017	year by		
						June 2017		

KEY PERFORMANCE AREA Municipal Transformation and Institutional Development IDP OBJECTIVE: Improve Institutional Arrangements to provide optimal waste service to our communities										
Strategy	KPI	Baseline	Annual	Quarterly				Budget	Measureme	
			Target	Q1	Q2	Q3	Q4		nt Source / POE	
Review organizatio nal structure to meet statutory requireme nts and strategic focus	Review of organizatio nal structure and filling of critical posts in complianc e with statutory requirements NEMWA, NEMA, NHA & NWA by June 2017	organogr am not compliant with the legislatio n	critical vacan	Contribution to the review of 2010 organog ram by Septem ber 2016	Prepare job descripti ons by Decemb er 2016	Adjustm ent of budget to fund the critical posts and start recruitm ent process by March 2017	Finalisati on of Recruitm ent process and appointm ent by June 2017	Operational budget and R1 million allocation	 Minutes of the organogr am review meeting and attendan ce register. Submissi on memo to Corporat e Services . Recruitm ent report and appoint 	

				ment
				letters

KEY PE	RFORMA	NCE Basic S	Service Delive	ery and Infras	structure	COMMUNITY SER	VICES		
AREA		Develo	pment						
IDP OBJECTIVE : Improve Institutional Arrangements to provide optimal waste service to our communities									
KPI	Baselin	Annual	Quarterly	Target			Budget	Measurem	
	е	Target	Q1	Q2	Q3	Q4	_	ent Source	
Increase provision of refuse collection services to 4000 urban househol ds and 12000	Current collectio n 34162 only on urban househ olds and zero collectio n in rural	Increased collection services by 16 000 rural and urban households by June 2017	Procure ment of refuse removal recepta cles (30 skip bins and 50 trolley	Provisio n of refuse removal services to 4 000 househ olds by Decemb er 2016	Provision of refuseremoval services to 6000 households b March 2017	e n of refuse removal o services to 6000		 Procure ment report Skips & trolley bin collection schedules 	

rural househol ds by June 2017	househ olds	lon & implem	bins) by Septem ber 2016	ochinery acqui	sition strategy			
Hire of 2 compacto r trucks and 1 skip truck and 2 caged trucks for collection services for a period of one year by June 2017	NIL	Fully functioning refuse collection trucks by June 2017	Procure ment process by Septem ber 2016	Implem entation of refuse collectio n services by Decemb er 2016	Impleme ntation of refuse collectio n services by March 2017	Implem entation of refuse collectio n services by June 2017	Check budget	 Procure ment report Confirm ation report by the supervis or from at least 1 community member
IDP Object	tive: Estak	olish New Lan	dfill Site in Wa	ard 33				
Acquire Qweqwe landfill site permit and water	NIL	Acquire d permits and Resum ed constru	Acquire landfill site licence & Water Use License	Facilitate and coordinate starting of construction of the landfill site by	Monitoring and supervision of construction of the landfill	Monitoring and supervision of construction of the landfill	R33 million grant by environm ental affairs	1. Water use license & landfill site permit

license and facilitate developm ent of the landfill site by June 2017		ction of Qweqw e landfill site by June 2017	by Septem ber 2017	December 2016	site by March 2017	site by June 2017			PSC report with photos
IDP Object	tive: Prom	ote waste mii	nimization, re	use, recycling	, waste recove	ery and transp	ort econon	ny	
Acquire permits and facilitate developm ent of 2 waste transfer stations in Coffee Bay and Mthatha by June 2017	NIL	Acquire d permit and resume constru ction of transfer stations by June 2017	Acquire permit and resume construc tion of transfer stations by March 2016	Facilitate and coordinate starting of construction of the waste transfer station by December 2016	Monitoring and supervision of construction of the waste transfer stations by March 2017	Monitoring and supervision of construction of the waste transfer stations by June 2017	R24 million from DEA		Waste transfer permits PSC report with photos
IDP Object	ive: Reha	bilitate Mthatl	ha & Mqandu	li waste site to	meet permit r	equirements		<u>I</u>	
Rehabilit ate Mthatha & Mqanduli	Closure permit	Rehabili tated Mthatha & Mqandu	Procure ment process by Septem	10% completion by December 2016	15% completion by March 2017	5% completion by June 2017	R986 600 Review	1.	Procure ment Report

waste site to meet landfill site permit requirem ents by June 2017	acquire d	li waste site to meet landfill site permit require ments by June 2017	ber 2016					 External Audit Report Photos of work done on site. Proof of submissi on to DEDEA T
IDP Object	tive: Expl	ore alternati	ve waste man	agement tecl	nnologies thr	ough PPP.		
Facilitate acquisition of funding to conduct feasibility study on an optimal waste manage ment system by June 2017	NIL	R4 000 000 funding	Prepare and submit Busines s Plan to National Treasur y to acquire funding by Septem ber 2017	N/a	N/a	Coordinatio n of acquisition of services of Transaction al Advisor to conduct Feasibility Studies by June 2017	R	 Copy of Busines s Plan in file Memo to on Appoint ment of Transact ional Advisor

Hiring of one caged truck to provide garden waste service to 30 000 househol ds by June 2017	NIL	One caged truck	Procure ment progres s by Septem ber 2016	Provide garden waste services to 10 000 households by December 2016	Provide garden waste services to 10 000 households by March 2017	Provide garden waste services to10 000 households by June 2017	 Procure ment Report Confirm ation report by the supervis or from at least 1 community member
Facilitate the approval of IWMP by Council and implemen tation by June 2017	Draft IWMP	Approv ed IWMP	Monitori ng and Implem entation of IWMP by Septem ber 2016	Monitoring and Implementat ion of IWMP by December 2016	Monitoring and Implementati on of IWMP by March 2017	Review IWMP by June 2017	1. Approve d IWMP 2. Council Resoluti on 3. Attenda nce Register s of commun ity outreach

Gazzetin g and Implemen tation of Waste Manage ment by laws by June 2017	Draft Waste Manage ment By Laws	Implem ented Waste manage ment by- Laws by June 2017	Gazzeti ng of Waste Manage ment by laws by Septem ber 2016	Implementat ion of gazzeted Waste Managemen t by laws by December 2017	Implementati on of gazzeted Waste Management by laws by March 2017	Implementat ion of gazzeted Waste Managemen t by laws by June 2017	R185 400	 Gazzete d by laws Permits issue Contrav ention Notices
IDP Object	tive: Prom	ote clean and	l healthy envir	onment				
Facilitate approval of IEMP by Council and implemen ted by June 2017	Draft IEMP	Approv ed IEMP	Conduct roadsho ws in 5 wards by Septem ber 2016	Conduct roadshows in10 wards by December 2016	Conduct roadshows in 10wards by March 2017	Conduct roadshows in 10 wards by June 2017		 Approve d IEMP Council Resoluti on Attenda nce Register s of community roadshows.
IDP Object	tive: Impro	ove safety of	animals and a	nimal health				
Outsourci ng of pound manage	Existing pound	Operati onal Municip al	Procuremen t processes by	Monitoring of Pound Managemen t Contract by	Monitoring of Pound Management	Monitor of Pound Managemen	R289 015 Review	Procure ment report

ment services in Mqanduli by June 2017		Pound by June 2017	September 2016	December 2016	Contract by March 2017	t Contract by June 2107		2. Monito	
IDP Object	tive: To pr	ovide user fri	endly ablutior	n facilities in c	ompliance witl	h Health Act a	nd RSA Co	nstitution	1
Building of 2 Public Ablution facilities in Khwezi Rank	No. of toilets in Mthatha 41, Coffee Bay 11, Mqandu li 15, Hole in the wall	Upgrading of existing ablution facilities in Mthatha, Mqanduli and Coffee Bay Secure a	Provide ablution park homes at Ikhwezi and Mamela tax ranks	Upgrading of Munitata and Mqanduli ablution facilities	Upgrading of cleansing depot ablution facilities	Maintenanc e of ablution facilities	R75 000	Orders file	in
	0. The whole total number for KSD M both male and female 67.	piece of land for construction of ablution facilities at Mthatha	Secure piece of land for construc tion , procure ment process es	Constructio n of ablution facilities at Coffee Bay and Hole in the Wall	Maintenance of ablution facilities	Maintenanc e of ablution facilities	R10 600 (Mainten ance)		

Facilitate the transfer of Devolutio n of Municipal health Services by June 2017	NIL	Devoluti on of Municip al Health Service s to the District Municip ality by June	Present the Devoluti on plan to LLF and Council by Septem ber 2016	Conduct Devolution sessions to ORTDM by December 2016	Conduct Devolution sessions to ORTDM by march 2017	Conduct Devolution process of Municipal health services	Opex		Devoluti on Plan Impleme ntation reports.
	ive: Impr	Approved District Integrated Coastal Manage ment Framew ork by June 2017		Facilitati on and impleme ntation of Working for the Coast Progra mme in Coffee Bay and Hole-In- The- Wall by Decemb er 2016	Facilitati on and Impleme ntation of Working for the Coast Program me in Coffee Bay and Hole-In- The-Wall by March 2017	Facilitati on and impleme ntation of Working for the Coast Progra mme in Coffee Bay and Hole-In- The- Wall by June 2017	R2 650 0 00 (DEA funding)	1.	Approve d District Integrat ed Coastal Manage ment Framew ork Monthly Progres s report

Facilitation of funding for Completion of Rehabilitation of dongas in Ward 14, 15, 16&31 by June 2017.	NIL	Source d funding R12m for the Rehabili tation of Dongas in ward 14,15,1 6 &31 by June 2017	Prepara tion and Submis sion of Busines s plan to DEA by Septem ber 2016	mme	Rehabilitatio n of Dongas in ward 14,15,16 &31 by March 2017	Rehabilitatio n of Dongas in ward 14,15,16 &31 by June 2017	R12 million (DEA Funding)	2.	Proof of Submiss ion of Busines s Plan to DEA Monthly Reports with photos
Monitorin g and implemen tation of the constructi on of self-service chalets in Lutshaba Nature Reserve conducte d Working for the Parks by	2 Chalets	Constru cted self- service chalets in Lutshab a Nature Reserv e by June 2017	Monitori ng the impleme ntation of Working for the Parks by Septem ber 2016	Monitor implementat ion of Working for the Parks by December 2016	Monitor implementati on of Working for the Parks by March 2017	Monitor implementat ion of Working for the Parks by June 2017			PSC meeting minutes Photos

June 2017 IDP Object Develop	tive: To c	ontribute tow	ards adaptatio	on and mitigat Submit Draft	ion of Climate	Change impa	ct R150	1. Draft
ment of Climate Change Strategy by June 2017	NIL	Climate Change Policy & Strategies in line with the National Framework	Climate Change Strategy by Septem ber 2016	Climate Change Strategy to Council by December 2016	Roadshows and community awareness by March 2017	Roadshows and community awareness by June 2017	000	Climate Change Policy &Strateg y 2. Submiss ion to Council 3. Attenda nce register

IDP Objective: To implemen	t Energy Demand Side M	anagement Program	ıme						
Retrofit remaining street lights and converting of municipal building lights to energy saving lights by June 2017 IDP Objective: Acquire land	4208 street lights retrofitted for construction of new of	Retrofitted street lights and converted municipal building lights to energy saving lights by June 2017	Appointment service of Competent Service Provider for EEDSM programme by September 2016 a Community	Retrofit and conduct audits of buildings and pump stations for water & Sanitation by December 2016	Retrofit and conduct audits of buildings and pump stations for water & Sanitation by March 2017	Retrofit and conduct audits of buildings and pump stations for water & Sanitation by June 2017	R8 million (DOE Funding)	2.	List ar coordi Retrof lights Meass and ve report
Identification of land and facilitation of acquisition of piece of land for development of new cemetery in by June 2017	Existing Mthatha cemetery reached its full capacity	A piece of land acquired for development of new cemetery by June 2017	Engage community to secure land for new cemetery by September 2016	Engage community to secure land for new cemetery by December 2016	Sign community Resolution to secure land for new cemetery by March 2017		R6 million	3.	A piece Minute common engage meetin Signed common resolute
100% completion of fencing and greening	Mthatha Cemetery toward Mthatha cemetery vandalized and not fenced	Fencing of Mthatha Cemetery Rehabilitation of the Cemetery	Source funding from MIG for Fencing of 3 cemeteries	Rehabilitation of the Cemetery	Rehabilitation of the Cemetery	Rehabilitation of the Cemetery	R5 million		

KEY PERFORMANCE AREA		Local Econ	omic Developmen	t				
IDP OBJECTIVE : Job creati through Co-operatives deve				& Expanded Publi	c Works Prograr	nme (EPWP) Job	creation and p	overty alle
KPI	Baseline	Annual Target	Quarterly Tarç	jet			Budget	Measure
			Q1	Q2	Q3	Q4		Source
- No of EPWP Work Opportunities created	33 Co-operatives benefited in cleaning and greening	25 co-operatives and SMMEs	5 co- operatives	5 co- operatives	15 co- operatives	25 co- operatives	R3 870 642	Contracts i
- No of Co –operatives engaged for cleaning and greening initiatives	projects 145 EPWP beneficiaries engaged in cleaning &	200 Work opportunities	190 work opportunities	190 work opportunities		200 work opportunities		Contracts i
	Beautification projects							
	Incentive grant is received from DPW							
IDP Objective: To promote \	Waste Management initiat	ives	1		l		l	
Number of job opportunities created Number of waste awareness campaigns conducted	44 youth job opportunities created for environmental awareness	% completion of awareness waste awareness plans 44 jobs opportunities created					R606 742 (DEA Funding)	
IDP Objective: Improve Coa	stal Safety					1	•	1
Number of job opportunities created	Working for the Coast Programme is implemented funded by DEA	Development of co- operatives for Coastal Protection					DEA funded	
IDP Objective: Promote Per	ople & Parks Programme		1	1	I	1	ı	1
Number of Job opportunities created during the project	DEA funded People & Parks project underway in Ward 12	Jobs created for establishment of accommodation facilities by					(DEA Funding)	

	constructing self-			
	service chalets in			
	Lutshaba Nature			
	Reserve			

KEY PERFORMANC	E AREA	Financial	Viability					
IDP OBJECTIVE : Inc	crease refuse revenue ge	eneration capacity	and maximiz	ze cost recove	ery			
KPI	Baseline	Annual Target	Quarterl	y Target			Budget	Measurer
			Q1	Q2	Q3	Q4		Source
 No of posts filled for Commercial Unit No of contracts signed with businesses for refuse collection No of permits issued to waste transporters & Waste Recyclers Revenue collected from Mthatha & Mqanduli landfill site 	billed - Unreliable fleet resulting in low cost recovery - No dedicated team for refuse removal cost recovery & revenue enhancement.	-Establish a commercial unit for Waste section. - Conduct verification of business waste generators & review database of all waste generators in KSD -Categorize businesses identifying big business as potential consumers for cost recovery - Present business proposal for refuse collection with big business - Procure required & suitable fleet for					R?	

commercial waste removal to maximize cost recovery.
- Collect refuse charges at the landfill sites

KEY PERFORMANCE	AREA	Good Go	vernance					
IDP OBJECTIVE :								
KPI	Baseline	Annual Target	Quarterly Ta	Budget	Measure			
			Q1	Q2	Q3	Q4	-	Source
Ensure that performance reviews are conducted quarterly		4 PMS reviews conducted	1 PMS review	1 PMS review	1 PMS review	1 PMS review		
Implement Audit outcomes & improve financial controls		Clean Audit Report in all Community Services KPIs	Conduct Landfill Sites Provisions in line with GRAP 19	Provide POEs and attend AG queries	Provide POEs and attend AG queries	Provide POEs and attend AG queries		
Ensure that IDP is reviewed Annually		Approved annual IDP	N/a	N/a	Draft IDP approved by the 30th March 2016	Approval of IDP by the 31st May 2016		
Ensure 100% implementation of Legislation and Regulations		100% implementation of Legislation and Regulations	100% implementatio n of Legislation and Regulations	100% implementation of Legislation and Regulations	100% implementation of Legislation and Regulations	100% implementation of Legislation and Regulations		
Follow guidelines of the MFMA with regards to wasteful expenditure		100% compliance to MFMA	100% compliance to MFMA	100% compliance to MFMA	100% compliance to MFMA	100% compliance to MFMA		

Ensure that all Scheduled	100% seating of	100% seating of	100% seating of	100% seating of	100% seating of	
Committee Meetings are conducted	Committee Meetings	Committee Meetings	Committee	Committee	Committee	
			Meetings	Meetings	Meetings	

KEY PERFO	ORMANCE AF	REA	Bas		ervice	Delivery	and TECHN	ICAL SERVICES
100 00 150	TI\/E T				re Develo			W. 1 0047
			d efficient I r	ansport a	and mobi			nunities by 2017
KPI	BASELINE	TARGET		-		Budget	Annual	MEASUREMENT SOURCE /
		Q1	Q2	Q3	Q4		Target	POE
Repair and	20670m2	5000	6000	6000	5000	R12.8m	22000	Monthly reports
Maintenan	done in	Square m	Square m	Squar	Square		Square m	2. Pictures
ce of	2015/2016	repaired	repaired	e m	m		repaired and	
22000	FY	and	and	repaire	repaire		maintained	
Square m		maintained	maintaine	d and	d and		by June 2017	
urban		by	d by	mainta	maintai		", "	
roads by		September	December	ined by	ned by			
June 2017		2016	2016	March	June			
				2017	2017			
Cleaning	53000m	10000	6000	6000	6000	0	28000	Monthly reports
and	done in	metres of	metres of	metres	metres		Cleaned and	2. Pictures
repairing	2015/2016	Storm	Storm	of	of		repaired by	
of	FY	water	water	Storm	Storm		June 2017	
28000metr		infrastruct	infrastruct	water	water			
es Storm		ure	ure	infrastr	infrastr			
water		cleaned	cleaned	ucture	ucture			
infrastruct		and	and	cleane	cleane			
ure in the		repaired	repaired	d and	d and			
Urban		by	by	repaire	repaire			
Areas by		September	December	d by	d by			
June 2017		2016	2016	March	June			
				2017	2017			
Acquisition	Lowbed	Procureme	Procurem	Deliver		R2.4m		Procurement report
of one	trailer and	nt Process	ent	y of			one roller,4	2. Pictures of the delivered
roller,4 tow	13	by	Process	Machi			tow behind	machines
behind	Supervisory	September	by	nery			graders by	3. Delivery notes
	Vehicles	2016		by			June 2017	

graders by June 2017 Repairs	550km	200km	December 2016 200km	March 2017 200km	200km	R5,3m	800km	Completion certificates
and Maintenan ce of 800 km in rural areas.	done in 2015/2016 FY	Repaired and maintained by September 2016	Repaired and maintaine d by December 2016	Repair ed and mainta ined by March 2017	Repair ed and maintai ned by June 2017		Repaired and maintained by June 2017	2. Monthly reports
70km of new roads constructe d or rehabilitat ed using MIG funding by June 2017	100km of new roads constructed or rehabilitate d	2km of new roads constructe d or rehabilitate d by September 2016	5km of new roads constructe d or rehabilitat ed by December 2016	13km of new roads constr ucted or rehabil itated by March 2017	50km of new roads constru cted or rehabili tated by June 2017	R71m	70km of new roads constructed or rehabilitated using MIG funding by June 2017	 Progress report, minutes, attendance register Completion certificates

KEY PERFO	ORMANCE AF	REA	Bas	sic Service	Delivery a	nd Infras	tructure Develor	oment
			/IDE 100% A	CCESS TO	SUSTAIN	ABLE AN	ID BASIC ENER	
KPI	BASELINE	TARGET	-	T -	T -	Budg	Annual Target	
		Q1	Q2	Q3	Q4	et		POE
350 household s to be electrified in the municipal licensed area by	NIL	Procurement process and design by September 2016	Creating infrastruct ure and monitoring by Septembe r 2016	100 Connecti ons by March 2017	250 Connecti ons by June 2017	R5m	350 household connected by June 2017	Procurement report Progress report, minutes, attendance register Completion certificates Meter movement forms
June 2017								
1200	Existing	Connecting	Creating	Creating	Creating	R20M	1200 electrical	1. Progress report, minutes,
household	infrastructur	690	infrastruct	infrastruc	infrastruc		connections	attendance register 2. Completion certificates
s to be	e for 1900	households by	ure and	ture and	ture and			3. Meter movement forms
electrified		September	monitoring	monitorin	monitorin			
in the rural		2016	by	g by	g by June			
areas by			December	March	2017			
June 2017			2016	2017				
		improve Electric	ity Infrastru	cture Netw	ork in the N	/lunicipa	lity by 2017	
KPI	BASELINE	TARGET			-	Budg	Annual Target	MEASUREMENT SOURCE /
		Q1	Q2	Q3	Q4	et	124	POE

Refurbish	Existing	Procurement	Refurbishi	Refurbis	Refurbish	Fundi	Refurbished	Procurement report
ment	infrastructur	process and	ng of 5km	hing of	ing of	ng	30km of LV network by	2. Progress report, minutes, attendance register
30km	е	design by	of	10km of	20km of	from	June 2017	3. Completion certificates
overhead		September	infrastruct	infrastruc	infrastruc	PT		
Low		2016	ure and	ture and	ture and			
Voltage			monitoring	monitorin	monitorin			
Network in			by	g by	g by June			
CBD and			Septembe	March	2017			
surroundin			r 2016	2017				
g areas by								
June 2017								
Refurbish	Existing	Surveys	Surveys	Commen	Designs		Completion of	1. Submission of EIA for
ment of	25km High	and EIA complete	and EIA complete	cement of	complete by June		designs from	Approval by Environmental Affairs
High	Voltage	by	by	designs	2017		Thornhill to	2. completed designs
Voltage	Line	September 2016	December 2016	by March 2017			Unitra by June	
Line							2017	
between								
Unitra and								
Thornhill								
by June								
2017								

Replacem	Approximat	Replacem	Repla	Repl	Repl		Replace 10	1. Photos
	• •	ent of 2	cemen	ace	acem		minisubs and	Coordinates of the installed
ent of 10	ely 220	minisubs	t of 3	ment	ent of		100 kiosks by	Minisubs and kiosks
miniature	minisubs	and 10	minisu	of 3	2		June 2017	
substation	installed	kiosks by	bs and	minis	minis			
Substation	iristalled	September	10	ubs	ubs			
s and 100	and 4005	2016	kiosks	and	and			
kiosks in	kiosk in		by	50	30			
			Dece	kiosk	kiosk			
suburbs by	Mthatha		mber	s by	s by			
June 2017			2016	Marc	June			
04.10 20 11				h	2017			
E 924 4	A 1: (:	N.4. 1		2017			0 (!:	1 0
Facilitate	Application	Make a	Make a	Make a	Make a		Secure funding	1. Correspondence to and
provision	for funding	follow up on the	follow up	follow up	follow up		and	from DoE
alternate	to DoE	on the application	-	on the	on the		implementation of solar heater	
allemale	IO DOE	made to	on the	on the	on the		geysers by	
energy		DoE for	application	applicati	applicatio		June 2017	
supply by		funding by	made to	on made	n made to		Julio 2017	
		September						
installation		2017	DoE for	to DoE	DoE for			
of Solar			funding by	for	funding			
Heater			December	funding	by June			
Geysers			2016	by March	2017			
by June				2017				
2017								
Provide	Nil	100	500	150	250	Budge	1000	Completion certificate
FIUVIUE	INII	household	house	hous	hous	t from	households	
solar		connection	hold	ehol	ehold	DoE	connected	
		by	conne	d	conn	202		
		l Dy		u	COIIII			

Energy for	September	ction	conn	ectio		
1000	2016	by Dece	ectio n by	n by June		
household		mber	Marc	2017		
lighting by		2016	h 2017			
June 2017						

IDP C	Objective : To	contribute to im	proved com	munity saf	ety and sec	curity			
Repairs	600	200	200	200	200	OPEX	800 Repaired		Monthly reports
and	Repaired	Repaired and	Repaired	Repaired	Repaired		and maintained by June 2017	2. (Cumulative Register
Maintenan	and	maintained	and	and	and				
ce of 800	maintained	by September	maintaine	maintain	maintaine				
Street		2016	d by	ed by	d by June				
Lights and			December	March	2017				
High			2016	2017					
Masts by									
June 2017									
Constructi	15 High	Procureme	Project	Project	15 high	R4.2m	15 High Masts		Procurement Report
on of 15	Masts	nt process by	Implement	Impleme	Masts		constructed by June 2017	2. (Completion certificates
Electricity	constructed	September	ation and	ntation	complete		04110 2017		
High	in 2015/16	2016	Project	and	d by June				
Masts by			Managem	Project	2017				
June 2017			ent by	Manage					
			December	ment by					
			2016	March					
				2017					
IDP C	Objective: To	provide access	to recreation	al and con	nmunity fac	ilities			
Constructi	2	Procureme	Project	Project	Halls	R5.7m	2Community		Procurement Report
on of 2	community	nt process by	Implement	Impleme	complete		Halls constructed by		Progress Reports, Minutes and Attendance Registers
Communit	halls	,	ation and	ntation			June 2017		Completion certificates

y Halls I	y constructed	•	Project	and	d by June		
June 201	7 in 2015/16	2017.	Managem	Project	2017		
			ent by	Manage			
			December	ment by			
			2016	March			
				2017			

KEY PERFO	DMANCE ARE	A			FINANCIAL VIABILITY AND MANAGEMENT					
IDP (OBJECTIVE :	To increase rev	enue genera	ation to res	spond to se	rvice de	elivery needs for	the KSD community by June		
KPI	BASELINE	TARGET				Budg	Annual Target	MEASUREMENT SOURCE /		
		Q1	Q2	Q3	Q4	et		POE		
Participate	Draft short	Report on the	Report on	Report	Report on	Nil	12 Monthly	Monthly Reports		
in the income	term revenue	implementatio	the	on the	the		Reports are generated			
generation	strategy	n of revenue	implement	impleme	implemen					
	exist	strategy	ation of	ntation of	tation of					
			revenue	revenue	revenue					
			strategy	strategy	strategy					
								ty of the IDP and budget by		
		rescripts and po	licies for du	ration of ID	P and bud					
KPI	BASELINE	TARGET				Duda	Annual Target	MEASIIDEMENT SOIIDCE /		
		_	00	00	0.4	Budg	Aimaai raiget			
		Q1	Q2	Q3	Q4	et	Amidai Taiget	POE		
12 reports	Functional	Q1 4 reports	Q2 4 reports	Q3 4 reports	Q4 4 reports	_	12 Monthly			
12 reports generated for	Functional Transport and Mobility	Q1	,		,	et	_	POE		
generated for Presidenti	Transport	Q1 4 reports generated	4 reports	4 reports	4 reports	et	12 Monthly Reports are			
generated for	Transport and Mobility	Q1 4 reports generated for	4 reports generated	4 reports generate	4 reports generate	et	12 Monthly Reports are	POE		
generated for Presidenti al	Transport and Mobility	4 reports generated for workstrea	4 reports generated for	4 reports generate d for	4 reports generate d for	et	12 Monthly Reports are	POE		
generated for Presidenti al interventio	Transport and Mobility	4 reports generated for workstrea	4 reports generated for workstrea	4 reports generate d for workstre	4 reports generate d for workstrea	et	12 Monthly Reports are	POE		
generated for Presidenti al interventio n projects	Transport and Mobility work stream	4 reports generated for workstrea m	4 reports generated for workstrea m	4 reports generate d for workstre am	4 reports generate d for workstrea m	et Nil	12 Monthly Reports are generated	Monthly Reports		

interventio			workstrea	workstre	workstrea			
n projects			m	am	m			
KEY PERFO	ORMANCE AR	REA			GO	OD GOV	ERNANCE AND	PUBLIC PARTICIPATION
				or clean ad	ministratio	n for the	communities of	KSD by 2017 for continuous
implementation of policies, systems and legislation KPI BASELINE TARGET						Budg	Annual Target	MEASUREMENT SOURCE /
		Q1	Q2	Q3	Q4	et		POE
Updated Risk Register for KSD	Draft Register in place	Conduct Risk assessme nt and compile a new Risk Register	Implement the risk register and report	Impleme nt the risk register and report	Impleme nt the risk register and report	Nil	Updated Risk Register	Quarterly Risk Register Reports
Improve AG Opinion and Developm ent of the Audit Action Plan	A G Report	Respond to AG audit	Respond to AG audit	Develop ment of Audit Action Plan and its impleme ntation	Develop ment of Audit Action Plan and its implemen tation	Nil	Developed Audit Action Plan	Quarterly Reports

Developm ent of the Policies	Roads By Law CRMANCE AF	Developm ent of the Roads Infrastruct ure Policy	Workshopi ng of the Policy	Adoption of the Policy by the Council		Nil	Developed Policy	Signed Policy
			niainality na	rtialmata in				
KPI	BASELINE	TARGET	пістранту ра	rticipate in	the Povert	Budg	Annual Target	s such as EPWP MEASUREMENT SOURCE /
		Q1	Q2	Q3	Q4	et	3.0	POE COMMENT / REASON FOR DEVIATION
Registratio n of projects in the EPWP MIS by June 2017	EPWP Policy Exists	Registratio n of new project, capturing and reporting of employme nt data by September 2016	Regist ration of new project , capturi ng and reporti ng of emplo yment data by Dece mber 2016	Regi strati on of new proje ct, capt uring and repor ting of empl oym ent data by Marc	Regis tratio n of new proje ct ,capt uring and repor ting of empl oyme nt data by June 2017	Grant fundin g	Registration and captured employment data in EPWP MIS by June 2017	 Monthly Reports Consolidated quarterly reports Proof of registration Proof of captured EPWP workers in the system.

_					
			h		
			2017		

KEY PERFORMANCE AREA DEPARTMENT: PSED

IDP OBJECTIVE: Increase employment contribution in five sectors by 2016/17

KPI	BASELINE	ANNUAL TARGET	QUARTERLY TARGETS				Budget	MEASUREMENT SOURCE / POE
			Q1	Q2	Q3	Q4		
Number of								
workers employed								
during 16/17 in the								
following sectors:								
 Agriculture(arable and grazing land) by June 2017 	100 job opportunities created in	400 jobs	Creat e 25 job	Create 25 job opportuniti	Create 25 job opportuniti	Create 25 job opportunit	R290 000	Reports Project steering Committee
	2015/16		opport	es	es	ies		meeting minutes
(Wool Clip –			unities					-
R130, Citrus - R60								
Pendu - R50								
Merchanised - R30								
Forestry - R20								

Manufacturi ng (agro- processing) by :- LED projects	46 jobs created for manufacturin g (agro- processing)	100 jobs	20 jobs	25 jobs	25 jobs	30 jobs	R160 000	
Trade and services (tourism, wholesale and retail) Tourism, KSD month – R126 500. Grahamstown Festival R50 000. Horseback racing R60 000. Nelson Mandela precinct R50 000 Coffee Bay R60 000 Tourism marketing:R67	26 job opportunities created in 2015/16	38 tourism jobs 50 wholesale and Retail jobs	10 jobs created 10 jobs	10 jobs	10 jobs	8 jobs	R413 500	Reports
Blue economy (facilitation)	10 job opportunities	10 jobs	0	3 jobs	3 jobs	4 jobs	10 000	Reports

	created in							
	2015/16							
Renewable energy (facilitation)	-	5 job opportunitie	0 jobs	2 jobs	2 jobs	1 jobs	10 000	Reports

KEY PERFORMANCE AREA DEPARTMENT: PSED

IDP OBJECTIVE: Develop support programmes for Informal Traders by 2016/17

KPI	BASELINE	ANNUAL	QUARTERLY TARGETS				Budget	MEASUREMENT
		TARGET	Q1	Q2	Q3	Q4		SOURCE / POE
Conduct 4 capacity	4	Conducted	Conduct 2	Conduct 3	Conduct 3	Conduct 4	R50 000	1. Attendance
building	programmes	12 capacity	capacity	capacity	capacity	capacity		Registers
programmes to		building	building	building	building	building		2. Certificate of
informal traders by		programmes	programm	programm	programm	programm		attendance
June 2017		to informal	es by	es by	es by	es by		
		traders by	Septembe	December	March	June 2017		
		June 2017	r 2016	2016	2017			
Facilitate the	2 ITUPs	360 informal	Facilitate	Facilitate	Facilitate	Facilitate	R30 000	1.Attendance
business support		traders	and	and	and	and		Registers
and capacitate		capacitated	support 60	support 90	support 90	support		2.Certificate of
360 informal		and	informal	informal	informal	120		attendance
traders by June		supported	traders by	traders by	traders by	informal		
2017		by June	Septembe	December	March	traders by		
		2017	r 2016	2016	2017	June 2017		

KEY PERFORMANCE AREA DEPARTMENT: PSED

IDP OBJECTIVE: To improve the provision and access of Library and Information Services in all wards including the most rural areas of KSD Municipality

KPI	BASELINE	ANNUAL	QUARTERLY TARGETS				Budget	MEASUREMENT
		TARGET	Q1	Q2	Q3	Q4		SOURCE / POE
Host 4 Library awareness programmes by June 2017	4 Library programmes conducted in 2015/16	4 Library awareness programmes conducted by June 2017	Host Internation al Literacy Day at ward 18 by Septembe r 2016	Host Career Exhibition at ward 17 by December 2016	Host an South African Library Week at ward 10 by March 2017	Host a World Book and Copyright Day at ward 16 by June 2017	R260.00 0.00	 Concept documents Minutes of the consultation meetings Attendance registers Invitations and programmes Photos
Facilitate the upgrading and maintenance of ICT infrastructure, telecommunication s and facilities in all	3 libraries have adequate ICT infrastructure	Installed telephone lines and	Requests to ICT departme nt	Purchasin g 15 computers for	Network cabling and PowerPoin	Telephon e and fax installatio n for all	R300, 000.00	Invoices and and delivery notes

municipal libraries by June 2017 Staff training and recruitment – R500 000 Support structures and materiels, consumables – R190 000 Mobile library – R500 000		purchased computers	Purchase and conversio n of truck to mobile library	Norwood and Ngangeliz we libraries Library support	t installation s for all libraries excluding Mthatha Public Library Library Support	our libraries Library Support	R1190 000		
Develop support programmes for informal traders by 16/17	2 existing programmes for capacity building; ITUPE and WRSETA	4 support programmes for informal traders	1	1	1	1	R20 000	Programme reports attendance registers	with
Provide capacity building for 200 local enterprises and community members by June 2017	120 local enterprises and community	200 local enterprises and community	Capacitat e 50 local enterprise s and	Capacitat e 80 local enterprise s and	Capacitate 30 local enterprises and	Capacitat e 40 local enterprise s and	R60 000	 Attendance Registers Certificate attendance 	of

	members		communit	communit	community	communit		
	capacitated		у	у	members	у		
			members	members	by March	members		
			by	by	2017	by June		
			Septembe	December		2017		
			r 2016	2016				
Prepare and Host	Hosted one	One	nil	Procurem	Host one		R101	1. Procurement
1 Investment Conference by	investment	investment		ent	investment		270	report
June 2017	conference in	conference		process	conference			2. Invitations
	15/16	hosted by		by	by March			3. Photos
		June 2017		December	2017			
				2016				
Target youth			Baseline	Feasibility	Business	Implemen	R10 000	
specific activities and development			on ECITI	study	plan	tation		
programmes- ICT					developme			
programme To create					nt and			
employment of 100					study			
unemployed youth by 16/17. Create					implement			
entrepreneur spirit					tation			
amongst youth. – Entrepreneurial		Four						
development		quarterly	workshop	workshop	workshops	workshop	R10 000	
		Workshops	s	s		s		

Launch of 4 sport	Mayor's Cup	4 sport	Launch of	Procurem	Host Ward	Host	519 600	1. Procurement
programmes by	hosted in	programmes	rural	ent	2 Sport		0.000	Process
June 2017						•		
	2015/16	launched by	developm	process	Tourname	Cup by		2. Invitations
		June 2017	ent league	for	nt	March		3. Photos
			and	Mayor's	by March	2017		
			facilities	Cup by	2017			
			improvem	December				
			ent and	2017				
			maintenan					
			ce by					
			Septembe					
			r 2016					
Increase revenue	Revenue	95 %	Attainmen	Attainmen	Attainment			
collection by 95% from collection on	collected	revenue	t of 93%	t of 95%	of 97%			
stalls and street	from	collection						
traders by June 2017	Ntozonke							
2017	stalls and							
	Town stalls							
	and street							
	traders 15/16							
95% revenue	Sites were		Attainmen	Attainmen	Attainment	Attainmen		
collection on street traders	demarcated		t of 80%in	t of 84%in	of 90%in	t of 95%in		

	for street		revenue	revenue	revenue	revenue	
	vendors.		collection	collection	collection	collection	
	database						
	have been						
	developed						
100 sites will be demarcated		Demarcation	Stakehold	Demarcati			
		of 100	er	on of sites			
		additional	engageme				
		sites	nt				

KEY PERFORMANCE AREA			FINANCIA	FINANCIAL VIABILITY			DEP	DEPARTMENT		BUDGET AND TREASURY		
IDP Objective: To increase revenue generation to respond to service delivery needs for the KSD community by												
June 2017												
IDP	KPI	BASELIN	ANNUAL	NUAL		QUARTERLY TAR			Bud	MEAS	UREM	
STRATEG		E	TARGET		Q1	Q2	Q3	Q4	get	ENT		
Y:			2016/17							SOUR	CE /	
										POE		
Seeking to	Full	2015/16	5% of		Bloc	Bloc	Bloc	Blocki	Oper	1.	Disco	
improve	implement	collected	revenue		king	king	king	ng of	ation		nnecti	
revenue	ation of	revenue	collected by		of all	of	of all	all	al		on list	
collection	prepaid		June 2017		acco	all	acco	accou		2.	Sched	
through	electricity				unts	acc	unts	nts in			ule of	
various	blocking to				in	ount	in	arrear			blocke	
processes	Improve				arre	s in	arre	as per			d and	
	revenue by				ar as	arre	ar as	the			unblo	
	5% by June				per	ar	per	disco			cked	
	2017				the	as	the	nnecti			meter	
					disc	per	disc	on list			S	
					onne	the	onne	by		3.	Billing	
					ction	disc	ction				VS	

			list	onn	list	June		re	ceip
			by	ecti	by	2017		t	
			Sept	on	Marc			re	port
			emb	list	h				
			er	by	2017				
			2016	Dec					
				emb					
				er					
				201					
				6					
Annual	201516	All tariffs				Revie	Oper	Draft	
Review of	Approved	reviewed by				w of all	ation	schedule	of
tariffs in	tariffs	the 31 May				tariffs	al	tariffs	and
line with		2017 for				by		submissi	on
the		implementat				June		memo	to
relevant		ion in				2017		council	for
legislation /		2017/2018						approval	
NT									
circulars by									
June 2017									

	Send 60000 Notices of arrears to be paid to consumers by June 2017	Bigen Africa to provide informatio n	Improveme nt of revenue due to collection by June 2017		Print 15000 notice s on the and distrib ution by Septe mber 2016	Print 1500 0 notic es on the and distri butio n by Dece mber	Print 15000 notice s on the and distrib ution by March 2017	Print 15000 notices on the and distribu tion by June 2017	Oper ation al	Number and Proof of notices sent
Develop and Implement Financial Recovery	Developed financial recovery plan approved by the council		01 July 2016	Submit accurate and credible VAT returns on regular basis		2016				
Plan that will be approved				Standardisin g of prices for quotation to ensure that prices are not inflated						

by the council.			Make use of the PT standard prices and where quotations are			
			significantly above the standard price negotiate price reduction to ensure value			
			for money Prioritise service delivery projects or spending and ensure value for money			
			Implement moratorium on the purchase of furniture and fittings			
To reduce distribution losses to	Distribution losses within the	Inspection of all meters	Beef up meter			

norms approved by NERSA	norms by NERSA		with no purchases	inspection team					
			Inspection of meters	Establish a team made up of electricity meter inspectors and technicians from electricity department					
Reconcile	Reconciled	2015/16	Accurate	•	Reco		Oper	Signed	off
general valuation	GV to PROMUN	reconcilia	rates database by		ncile		ation	reconcilia	ition
to the	values by	tion	June 2017		GV to		al		
general ledger	June 2017				Prom				
leager					un by				
					Septe				
					mber				
					2016				

KEY PERFORM				FINANC	IAL VIABI	LITY	DEPAR ⁻	TMENT		DGET & EASURY
-	: To provide free				-					
IDP	KPI	BASELINE	ANNUAL		QUARTI	ERLY T	ARGETS	S	Budg	MEASU
STRATEGY:			TARGET		Q1	Q2	Q3	Q4	et	REMEN
			2016/17							Т
										SOURC
										E / POE
		2015/16	Credible		Facil	Facili	Facilit	Facili		
		indigent	indigent		itate	tate	ate	tate		
		register	register by		regis	regis	registr	regist		
		3	June 2017		trati	tratio	ation	ratio		
					on of	n of	of	n of		
					indig	indig	indige	indig		
					ents	ents	nts	ents		
					thro	throu	throu	throu		
					ugh	gh	gh	gh		
					ward	ward	ward	ward		
					com	com	comm	com		
					mitte	mitte	ittee	mitte		
					e by	e by	by	e by		

		Sept	Dece	March	June	
		emb	mber	2017	2017	
		er	2016			
		201				
		6				

KEY PERFORM	MANCE AREA			FINANC	IAL VIABI	LITY	DEPA	RTMEN ⁻	Г	
IDP Objective:	To improve mu	nicipal plannir	ng processes wit	h the aim	of sustain	ing cre	dibility	of the I	DP and	budget
by adhering to	legislative pres	scripts and pol	icies for duratior	of IDP a	nd budget	by Jun	e 2017			
IDP	KPI	BASELINE	ANNUAL		QUARTI	ERLY T	ARGE	TS	Budg	MEASU
STRATEGY:			TARGET		Q1	Q2	Q3	Q4	et	REMEN
			2016/17							T
										SOURC
										E/POE
Make a	To prepare	2016/17	Completed		Prep				Opera	1. Draft
contribution into the	and submit to council	MTREF	process plan		are				tional	proce
Budget and	process plan		for MTREF		and					SS
IDP process plan	for MTREF Budget		Budget for		sub					plan
	2017/18 by		2017/18 by		mit					2. Subm
	June 2017		June 2017		to					ission
					coun					mem
					cil					o to
					proc					counc
					ess					il for
					plan					appro
					by					val

			Sept						
			emb						
			er						
			201						
			6						
To generate	2015/16	Completed	Circulati	Circul	Circ	Circul	Opera	1.	Cons
and submit revenue and	consolidated		on of	ation	ulati	ation	tional		olidati
expenditure	budget		consolid	of	on	of			on of
reports to departments	comparison		ated	conso	of	conso			quart
as part of	reports		monthly	lidate	con	lidate			erly
monitoring by June 2017			budget	d	soli	d			budg
			compari	mont	dat	month			et
			son	hly	ed	ly			comp
			reports	budg	mo	budge			ariso
			by	et	nthl	t			n
			Septem	comp	у	comp		2.	Regis
			ber 2016	ariso	bud	arison			ter on
				n	get	report			recei
				report	com	s by			pt of
				s by	pari	June			the
				Dece	son	2017			report
					rep				

					mber	orts		
					2016	by		
						Mar		
						ch		
						201		
						7		
Fully	12 reports	Three	Review	Submit 3			N/A	Proof of
participation on the G & C	generated for Presidential	working days before the	controls and	reports				submissi
work streams	intervention	G& C work	progres	to G & C				on in the
	projects	stream	s on the impleme	workstre				form of
			ntation	am				minutes
			of Action					or
			Items					monthly
								reports

KEY PERFORM	MANCE AREA						DEF	PARTMENT	Г	
	IDP OF	BJECTIVE :Imp	lement the stand	ard chart	t of acco	ounts b	y 01 Ju	ıly 2017		
IDP	KPI	BASELINE	ANNUAL		QUAF	RTERL	Y TAR	GETS	Budg	MEASU
STRATEGY:			TARGET		Q1	Q2	Q3	Q4	et	REMEN
			2016/17							Т
										SOURC
										E/POE
Preparation	Implementatio	MSCOA	Readiness for		Monit	Mon	Moni	Monitori	Opera	C
	n of MSCOA		the		oring	itori	torin	ng and	tional	onsolida
		process plan	implementation		and	ng .	g .	evaluatio	lionai	
implementatio	process plan		of MSCOA by June 2017		evalu ation	and eval	and evalu	n of impleme		ion c
n of MSCOA	by June 2017		Julie 2017		of	uati	ation	ntation		quarterly
					imple	on	of	of		impleme
					menta tion of	of impl	imple ment	MSCOA process		ntation
					MSC	eme	ation	plan by		of the
					OA	ntati	of	June		process
					proce ss	on of	MSC OA	2017		plan
					plan	MS	proc			reports
					by	CO	ess			reports
					Septe mber	A	plan by			
					2016	ess	Marc			

		plan	h		
		by	2017		
		Dec			
		emb			
		er			
		201			
		6			

KEY PERFORMANCE AREA DEPARTMENT IDP Objective: Improve internal controls for clean administration for the communities of KSD by 2017 for continuous implementation of policies, systems and legislation IDP KPI ANNUAL **QUARTERLY TARGETS MEASU** BA Buda **STRATEG TARGET REMEN** SE et Q1 Q2 Q3 Q4 Y: 2016/17 LIN Т **SOURC** Ε E/POE All budget Ensure all Conduct Cond ΑI 201 Oper 5/1 related draft budget review of ationa uct policies related All budget policies are revie policies related bud reviewed in w of and policies line with polici are get submissi reviewed and bylaws rela legislation by es on by June June 2017 ted and memo to 2017 poli subm council it to cie coun S cil for appro

					val by		
					Marc		
					h		
					2017		
Ensure	Delegation	01 July 2016	Cascade delegation to				
that Draft	s rolled		all levels of				
delegation	down to		management and staff.				
manual	the lowest						
submitted	levels of						
to council	the						
for	municipalit						
approval	у						
and fully							
implement							
ed							
			Implement the system				
			of delegations.				
			Review on regular				
			basis compliance to the				
			delegations manual				

			Developed and			
			implement Delegation			
			manual.			
Financial	Financial	01 July 2016	Review on annual			
delegation	delegation		basis financial			
s by the	are signed		delegation to employee			
accounting	and					
officer in	implement					
place	ed					
			Review financial			
			delegations to establish			
			compliance to			
			applicable legislations			
			and regulations			
			Review and implement			
			SCM Delegations			
Implement	Reduction	01 July 2016	Checklist to be			
complianc	in non-		completed and			
e register	complianc		reviewed on monthly			
for all	e reports		basis. There needs to			
existing	by National		be a review of			
policies of	Treasury		compliance section and			

the BTO	and		ensuring that its active			
developed	Auditor		and functional			
and	General					
implement						
ed by July						
2015						
			Notices relating to			
			reporting requirements			
			submitted to			
			management for			
			consideration and for			
			an action.			
Audit	Reduction	On going	Review and implement			
Action	in number		audit action plan			
Plan	of					
implement	recurring					
ed by June	audit					
2017	findings					
Ensure						
that						

reports are											
prepared											
on monthly											
basis and											
POE											
submitted											
to Internal											
Audit for											
review											
				Ensure that reports are							
				prepared on monthly							
				basis and POE							
				submitted to Internal							
				Audit for review							
Seeking to	Update	201	Updated and		Updat	Upda	Upda	Update	Oper	1.	Para
have a	contract	5/1	compliant		e the	te the	te the	the	ationa		grap
compliant	register	6	contract		existin	existi	existi	existing	I		h 6
Contracts	with	con	register by		g	ng	ng	awarded			SCM
register	awarded	trac	June 2017		award	awar	awar	contract			repor
	contracts	ts			ed	ded	ded	s by			t
	by June	regi			contra	contr	contr	June		2.	Upda
	2017	ster			cts by	acts	acts	2017			ted

			Septe	by	by			quart
			mber	Dece	Marc			erly
			2016	mber	h			contr
				2016	2017			acts
								repor
								t
Develop	201	Establish	Updat	Upda	Upda	Updated	Oper	С
requireme	5/1	validity of all	ed	ted	ted	checklist	ationa	omplete
nts	6	contracts by	checkl	chec	chec	toward	I	d and
checklist	req	June 2017	ist	klist	klist	contracti		Signed
for all	uire		toward	towar	towar	ng by		off
preferred	me		contra	d	d	June		checklist
bidders by	nts		cting	contr	contr	2017		
June 2017	che		by	actin	actin			
	ckli		Septe	g by	g by			
	st		mber	Dece	Marc			
			2016	mber	h			
				2016	2017			

Prepare	Conduct	201	Ensure that all	Imple	Imple	Imple	Impleme	Oper	1.	Minut
and	and	5/1	bidding	ment	ment	ment	nt SCM	ationa		es
maintain a	complete	6	process are	SCM	SCM	SCM	schedul	1		and
schedule	bidding	con	completed	sched	sche	sche	e for the			atten
of SCM	process	trac	within 90 days	ule for	dule	dule	committ			danc
committee	within 90	ts	by June 2017	the	for	for	ee			е
meetings	day period	regi		commi	the	the	sittings			regist
and	by June	ster		ttee	com	com	by June			ers
comply	2017			sitting	mitte	mitte	2017		2.	Contr
with the				s by	е	е				acts
SCM				Septe	sittin	sittin				regist
policy				mber	gs by	gs by				er
				2016	Dece	Marc				
					mber	h				
					2016	2017				
	Prepare	201	Confirm Completeness	Revie	Revie	Revie	Reviewe	Oper	1.	Cons
	monthly	5/1	and accuracy	wed	wed	wed	d	ationa		olidat
	reconciliati	6	of data by	reconc	recon	recon	reconcili	I		ed
	ons and	con	June 2017.	iliation	ciliati	ciliati	ations by			Quart
	submit for	soli		s by	ons	ons				erly

revie	w by da	lat				Septe	by	by	June		recon
the	e	ed				mber	Dece	Marc	2017.		S
dele	gated re	ec				2016.	mber	h			
offici	al by o	ns					2016.	2017.			
June	2017										
	20		Cleared			Quart	Quart	Quart	Quarterl	Oper	С
	/1		suspense account by			erly	erly	erly	y report	ationa	onsolidat
	re		June 2017			report	repor	repor	on	I	ed report
	OI	rt				on	t on	t on	clearenc		that
Clea	rance oi	n				cleare	clear	clear	e of		include
of	SI	us				nce of	ence	ence	suspens		screen
susp	ense pe	en				suspe	of	of	е		dumps,
acco	ounts ce	e				nse	susp	susp	account		lead
ever	y a	CC				accou	ense	ense	by June		schedule
mon	th by o	un				nt by	acco	acco	2017		
June	2017 t					Septe	unt	unt			
	cl	le				mber	by	by			
	aı	re				2016	Dece	Marc			
	ne	ce					mber	h			
							2016	2017			
				Implement	the						
				procedure	manuals in						

				clearing	suspense						
				account							
	Conduct	201	Confirm			Submi	Sub	Sub	Submit	Oper	С
	quarterly	5/1	existence of employees on			t	mit	mit	payroll	ationa	omplete
	Payroll	6	the payroll by			payroll	payro	payro	for	1	d payroll
	certificatio		June 2017			for	II for	II for	certificati		certificati
	n by June					certific	certifi	certifi	on by		on
	2017					ation	catio	catio	HODs		
						by	n by	n by	by June		
						HODs	HOD	HOD	2017		
						by	s by	s by			
						Septe	Dece	Marc			
						mber	mber	h			
						2016	2016	2017			
	Elimination	NIL	Total			Identifi	Prep	Dispo	Disposal	Oper	1. List
Implement	of		elimination of redundant			cation	aratio	sal of	of	ationa	of
ation of	redundant		stock by June			of	n of	obsol	obsolete	I	identi
effective	stock by		2017			redun	repor	ete	stock by		fied
stock	June 2017					dant	t of	stock	June		obsol
manageme						and	identi	by	2017		ete
nt						obsole	fied	Marc			stock
						te	stock				

			stock	and	h			2.	Sub
			by	subm	2017				missi
			Septe	it to					on
			mber	coun					mem
			2016	cil for					o/
				appro					repor
				val to					t to
				be					coun
				dispo					cil
				sed				3.	Disp
				by					osal
				Dece					repor
				mber					t
				2016					
Efficient	NIL	Effective	Identifi	Imple	Imple	Impleme	Oper	1.	Repo
manageme		stock ordering level by June	cation	ment	ment	ntation	ationa		rt of
nt of stock		2017	of	ation	ation	and	I		sche
ordering			stock	and	and	monitori			dule
levels by			levels	monit	monit	ng of			of
June 2017			by	oring	oring	stock			stock
			Septe	of	of	ordering			level
			·	stock	stock	levels by			s

				mber	orderi	orderi	June		2.	Imple
				2016	ng	ng	2017			ment
					levels	levels				ation
					by	by				and
					Dece	Marc				monit
					mber	h				oring
					2016	2017				repor
										t
	Conductin	NIL	Schedule of	Conso	Cons	Cons	Consolid	Oper	1.	Cons
	g monthly		annual stock take	lidate	olidat	olidat	ate	ationa		olidat
	Stock take			monthl	е	е	monthly	I		ed
	by June			y stock	mont	mont	stock			quart
Ensure	2017			take	hly	hly	take by			erly
stock take				by	stock	stock	Septem			stock
is done				Septe	take	take	ber 2016			take
is dolle				mber	by	by				repor
				2016	Sept	Sept				rts
					embe	embe				
					r	r				
					2016	2016				

	Conduct	201	Reconciliation		Conso	Cons	Cons	Consolid	Oper	С
	reconciliati ons of	5/1	s of asset register to the		lidate	olidat	olidat	ate	ationa	onsolidat
	asset	6	GL on a		monthl	е	е	monthly	1	ed
	register to the GL on	con	monthly basis and review of		у	mont	mont	reconcili		reports
	a monthly	soli	asset reports		reconc	hly	hly	ations		
	basis and review of	dat	by June 2017		iliation	recon	recon	and		
	asset	ed			s and	ciliati	ciliati	review		
	reports by June 2017	rec			review	ons	ons	reports		
	0dilo 2017	ons			report	and	and	and		
		and			s by	revie	revie	determin		
		revi			Septe	w	w	ation of		
		ew			mber	repor	repor	fair		
		s			2016	ts by	ts by	values,		
						Dece	Marc	assessm		
						mber	h	ent of		
						2016	2017	impairm		
								ents by		
								June		
								2017		
Submissio	Credible		31 August	Prepare AFS process						
n of	Annual		2016	plan and implement						
credible	Financial									

annual	Statement					
financial	s					
statements	submitted					
by 31	to AG on					
August	before the					
2016	31st					
	August					
	2016					
			Determine changes in			
			GRAP standards			
			Prepare and present			
			quarterly AFS to Audit			
			Committee for review			
			Review accounting			
			policy and align these to			
			municipal finance			
			policies			
			Submit AFS for review			
			by the audit committee			
Review all	All policies	All policies reviewed	Policies approved with			
municipal	are in line	reviewed	the budget for 2016- 2017			
	with					

policies	legislations					
policies and bylaws	and					
	approved					
	by the					
	council					

KEY PERFORMANCE AREA DEPARTMENT IDP OBJECTIVE: To provide Vehicles, Plant and Equipment to the service delivery departments to ensure that services are rendered to the community. IDP KPI BAS ANNUAL Projects to be **QUARTERLY TARGETS MEASU** Buda **STRATEG** ELIN **TARGET** implemented **REMEN** et Q1 Q2 Q3 Q4 Y: Ε 2016/17 Т SOURC E/POE 2016/17 The **Fully** Continuous Advertis Finali Proof of Engagement fledged gradual e for the procure se with Makhubu Fleet phasing provisio procu ment of out of Manage of fleet in reme Makhubu / plant terms of ment nt of Exit Plan Unit. fleet the and for equipm of municipa Makhubu. ent yello Ineeds yellow W fleet fleet To ensure for To To Proof of To ensure To the for the ensur ensur ensure submissi completeness for the completene e for e for

of the Fixed Asset Register by updating on a monthly basis Centralization of procurement of vehicles	ss of the Fixed Asset Register by updating on a monthly basis Consolidati on of all fleet request	the comp leten ess of the Fixed Asset Regis ter by updat ing on a mont hly basis Cons olidat ion of all fleet reque st	the comp leten ess of the Fixed Asset Regis ter by updat ing on a mont hly basis Cons olidat ion of all fleet reque st	complet eness of the Fixed Asset Register by updating on a monthly basis Consolid ation of all fleet request	on o asset register that aggress to the annual financial stateme nts
Assessment of the labour force (Artisans, Operators etc)					
Needs Analysis of all departments.					

То	Fleet	2016	5/17	Reviewal of the	Review of	Priori		
strengthen	Manage			Organogram	organogram	tisati		
of the Fleet	ment					on of		
Manageme	Unit to					posts		
nt Unit.	be made							
	an							
	independ							
	ent							
	Section.							
				Provision of Fleet Management Unit in the				
				Organogram.				

	KEY PERFORMANCE AREA: Basic Service Delivery													
IDP OBJECTIVE: To reduce the risk and mitigate the impact of Disasters, Fires and Emergencies to														
communities														
KPI	BASELIN ANNUAL QUARTERLY TARGETS Budge										BASELIN ANNUAL		Ме	asureme
	E	TARGET	Q1	Q2	Q3	Q4	t	nt	Source /					
								РС	E					
Fire & Emergency Prompt response of or attendance to calls received within 2 minutes in KSD Jurisdiction by June 2017	381 Fires were responded to during the previous year and 378 rescue call and 80 MVAs and 38 wash away	calls of fire & other emergen cy calls	100% response to received calls of fire & other emergen cy calls by Septemb er 2016	100% response to received calls of fire & other emergency calls by December 2016	75% response to received calls of fire & other emergency calls by March 2017	75% response to received calls of fire & other emergency calls by June 2017	OPEX		Occurrence Book Fire Incident report					
Assess fire compliance on building plans submitted to Fire Services by June 2017.	98 building plans were approved last year.	100% received building plans and assessed by June 2017	Assess complian ce on 100% received building plans by Septemb er 2016	Assess complian ce on 100% received building plans by Decembe r 2016	Assess complian ce on 100% received building plans by March 2017	Assess complian ce on 100% received building plans by June 2017			Building inspection report Fire compliant certificates					

Conduct fire awareness campaigns in 35 Wards by June 2017	35 Wards and schools	35 Wards	Conduct fire awareness campaigns in 9 Wards by September 2016	Conduct fire awareness campaigns in 9 Wards by December 2016	Conduct fire awareness campaigns in 9 Wards by March 2017	Conduct fire awareness campaigns in 8 Wards by June 2017	Weekly activities sheet
Number of	82 buildings	80 buildings	15 buildings	25 buildings	25 buildings	15 buildings	Building
buildings inspected	inspected	inspected	to be	to be	to be	to be	Inspection
Пороской			inspected	inspected	inspected	inspected	Sheet
Prompt response to applications to conduct inspection and issue flammable permits by June 2017	51 flammable permits issued	100% formal application received and processed	100% response on inspection applications received by September 2016	100% response on inspection applications received by December 2016	100% response on inspection applications received by March 2017	100% response on inspection applications received by June 2017	Request forms Copy of Permits Issued
Number of fire hydrants inspected and maintained	341 Fire Hydrants	100 % of hydrants found and inspected in CBD	100 % of hydrants found and inspected in CBD	100 % of hydrants found and inspected in CBD	100 % of hydrants found and inspected in CBD	100 % of hydrants found and inspected in CBD	Inspection Reports
Prompt response to applications received from operating	22 businesses	100% response to training applications received by June 2017	100% response to training applications received by	100% response to training applications received by	100% response to training applications received by March 2017	100% response to training applications received by June 2107	Application forms Certificate of attendance

businesses to conduct basic training on firefighting by June 2017			September 2016	December 2016					
DISASTER MANAGEMEN T Conduct disaster awareness campaigns in all municipal wards by June 2017	35 wards	35 Campaigns in 35 wards	Conduct 6 campaigns in 6 wards by September 2016	Conduct 5 Campaigns in 5 wards by December 2016	Conduct 12 campaigns in 12 wards by March 2017	Conduct 12 campaigns in 12 wards by June 2017		1. 2. 3.	Operational Plan Attendance Register Report
Conduct workshops Ward Committee and Councillors on how to mitigate disaster by June 2017	35 wards	35 Workshops in 35 wards	Conduct 6 workshops in 6 wards by September 2017	Conduct 5 workshops in 5 wards by December 2016	Conduct 12 workshops in 12 wards by March 2017	Conduct 12 workshops in 12 wards by June 2017		1.	Attendance Register, Report on workshop
24 hour response to disaster calls to do assessment and provide assessment	5 wards Provided with disaster relief	100 % response and assessment to all affected wards.	100 % response, and assessment to all affected wards by September 2016	100 % response, and assessment to all affected wards by December 2016	100 % response and assessment to all affected wards by March 2017.	100 % response and assessment to all affected wards by June 2017	OPEX	1.	Occurrence Book Assessmen t Report

reports by June 2017				

	KEY PERFORI		ROAD SAFETY					
	IDP Objecti road fataliti	ve: Contribute tes	to improved	community	safety & se	curity and to	reduce	ROAD SAFETY
KPI	Baseline Annual Quarterly Targets						Budget	Measurement
		Target	Q1	Q2	Q3	Q4		Source /POE
ROAD SAFETY Number of awareness campaigns to all stakeholders on road safety by June 2017	10 campaigns were conducted	20 campaigns by June 2017	4 campaigns to stakeholders by September 2016	4 campaigns to stakeholders by December 2016	6 campaigns to stakeholders by March 2017	6 campaigns to stakeholders by June 2017		 Attendance Register and Photos Report
Conduct inspection and road signage audits in 50 roads by June 2017	8 roads audited	50 Roads	Inspect and do road signage audit in 12 roads by September 2016	Inspect and audit 13 roads by December 2016	Inspect and audit 12 roads by March 2017	Inspect and audit 13 roads by June 2017		 Operational Plan Report Road Audit Register
Conduct 25 Arrive alive campaigns during peak seasons by June 2017	25 Campaigns	25 Campaigns	Conduct 6 arrive alive campaigns	Conduct 6 arrive alive campaigns	Conduct 6 arrive alive campaigns	Conduct 7 arrive alive campaigns		 Operational Plan Program, Photos,

			by September 2016	by December 2016	by March 2017	by March 2017	4. Garage Forms
in all municipal wards	10 Campaigns Mthatha and Mqanduli	8 Campaigns	Conduct 2 campaigns by September 2016	Conduct 2 campaigns by December 2016	Conduct 2 campaigns by March 2017	Conduct 2 campaigns by June 2017	 Operational Plan, Program Attendance register and photos. Report

TRAFFIC KEY PERFORMANCE AREA: Basic Service Delivery and Infrastructure Development **SERVICES** IDP Objective: Contribute to improved community safety & security and to reduce road fatalities KPI **Quarterly Targets Baseline Budget** Measurement Annual **Target** Source /POE Q1 Q2 Q3 Q4 TRAFFIC SERVICES 4000 section Issue section 341 Issue section 1. Triplicate notice Issue Issue Issue notices 341 book notices on all section 341 section 341 section 341 tickets Attend to all traffic were issued 2. Report violation matters and 341tickets tickets on all violation tickets on all on all during the Records of section 341 Issue precious year violation by violation by violation by tickets by June 2017 on payment December violation by March 2017 June 2017 2016 September 2016 to all traffic 800 Attend section Issue section 56 Issue Issue section Issue Triplicate notice Issue violation matters and 56 summons book section section 56 section notices to all 56 tickets on Issue section 56 tickets notices were 2. Report traffic violation tickets on all tickets on all all violation tickets on all by June 2017 issued during 3. Receipts the precious violation by violation by by violation by March year September December 2017 June 2017 2016 2016 Number of Traffic 242 100% of 100% of 100% of 100% of 100% of Deployment Plan intersection and crucial intersections 2. Escort Requests Intersections and Intersections Intersections Intersections Intersections crucial points managed and Notice of event and crucial points were crucial points and crucial and crucial and crucial managed

managed at peak	points	points	points	points	
intervals	managed at	managed at	managed at	managed at	
	peak	peak	peak	peak	
	intervals	intervals	intervals	intervals	

	KEY PERFOR		TRAFFIC SERVICES					
	IDP Objective road fatalities	I to reduce						
KPI	Baseline	Annual	Quarterly Targets Budget					Measurement
		Target	Q1	Q2	Q3	Q4		Source /POE
Attend and Execute all warrants of arrest received from Support Services by June 2017	500 warrants of arrest has been executed	100% execution of warrants received from Support Services	100% execution of warrants received from Support Services by September 2016	100% execution of warrants received from Support Services by December 2016	100% execution of warrants received from Support Services by March 2017	100% execution of warrants received from Support Services by June 2017		Copy of warrant issued

KEY PERFORMANCE AREA: Basic Service Delivery and Infrastructure Development	MVRA
IDP Objective: To ensure that motors vehicles on Public are registered and licensed as if required by National Road Traffic Act 93 of 1996	

KPI	Baseline	Annual Target	Quarterly	/ Targets			Budget	Measurement
			Q1	Q2	Q3	Q4		Source /POE
MVRA	5498	100% received	100%	100%	100%	100%		RD321 & RD323
Prompt response on all		& registered	response on	response	response	response		eNaTIS report
application received for			application	on	on	on		
motor vehicle registration and de			received for	application	application	application		
registration by June			motor	received for	received for	received for		
2017			vehicle	motor	motor	motor		
			registration	vehicle	vehicle	vehicle		
			and de-	registration	registration	registration		
			registration	and de-	and de-	and de-		
			by	registration	registration	registration		
			September	by	by March	by June		
			2016	December	2017	2017		
				2016				

	KEY PERFORM	ANCE AREA: Bas	sic Service Del	ivery and Infr	astructure De	velopment	V	TS		
	IDP Objective: To ensure that motors vehicles are examined for Roadworthiness as required by National Road Traffic Act 93 of 1996									
KPI	Baseline	Annual Target	Quarterly	/ Targets			Budget	Measurement		
			Q1	Q2	Q3	Q4		Source /POE		
VTS Prompt response on applications received for road worthiness	Light motor vehicle applied and examined.	100% received & passed applicants	100% response to received	100% response to received	response to received	response to received		RD323 eNaTIS report		
by June 2017	312 buses applied and examined		applications on road worthy by September 2016	applications on road worthy by December 2016	applications on road worthy by March 2017	applications on road worthy by June 2017				

	KEY PERFORM	ANCE AREA: Bas	sic Service Del	ivery and Infr	astructure De	velopment	DLT	С	
	IDP Objective: To ensure that applicants are tested for Learners and Driving licenses as required by National Road Traffic Act 93 of 1996								
KPI	Baseline	Annual Target	Quarterly	/ Targets			Budget	Measurement	
			Q1	Q2	Q3	Q4		Source /POE	
DLTC Respond to application received on learner's license, Driver's license and Professional Driving Permit (PDP) by June 2017	2558 learners licence issued. 2650 driving licenses issued 3138 professional driving permit issued	Process 100% applications received by June 2017	Process 100% applications received on learner's licence, Driver's licence and PDP	Process 100% applications received on learner's licence, Driver's licence and PDP	Process 100% applications received on learner's licence, Driver's licence and PDP	Process 100% applications received on learner's licence, Driver's licence and PDP		1. RD321 & RD323 Printout Report	

KEY PERFORMANCE AREA: Basic Service Delivery and Infrastructure Development	SUPPORT SERVICES
IDP Objective: Contribute to improved community safety and security through Road Markings and Signages	

KPI	Baseline	Annual Target	Quarterly	Targets			Budget	Measurement
			Q1	Q2	Q3	Q4		Source /POE
								Updated departmental register
Develop and	Updated asset	Developed and	Develop	Update	Update	Update		
regular update departmental	register	updated asset register	departmenta I asset	asset register by	asset	asset		
asset register			register by	December	register by	register by		
linked to the			September 2016	2016	December	December		
institutional register by June			20.0		2016	2016		
2017.								
Capture all tickets	1500 tickets	100 %	100%	100%	100%	100%		1. Report of
and fines issued	were captured	capturing of	, ,	capturing of	capturing of	capturing of		tickets
by June 2017		issued tickets	tickets issued by	tickets issued by	tickets	tickets		processed
			issued by September	issued by December	issued by March 2017	issued by June 2017		
			2016	2016	Waton 2017	odno zom		
Keep track of	50 section 56	50 summonses	12	12	13	13		Reports and
Section 56	summonses		summonses	summonse	summonse	summonse		Receipts of tickets
Summons as well	generated		to be	s to be	s to be	s to be		processed
as monitor			processed	processed	processed	processed		
payment.								

	KEY PERFORMA	NCE AREA: Basi	c Service Deliv	ery and Infras	structure Deve	elopment		CRIME PREVENTION	
	IDP Objective: Contribute to improved community safety and security								
KPI	Baseline	Annual	Quarterly	/ Targets			Budget		
		Target	Q1	Q2	Q3	Q4		Source /POE	
CRIME PREVENTION SECTION Conduct awareness campaigns to improve safety of the community by June 2017	20 Awareness Campaigns were conducted	50 awareness campaign	Conduct 15 awareness campaigns by September 2016	Conduct 15 awareness campaigns by December 2016	Conduct 10 awareness campaigns by March 2017	Conduct 10 awareness campaigns by June 2017.		 Occurrence book , Report, Invitations and Attendance register 	
100% response to violent crimes(armed robberies and vehicle theft)	129 Cases were opened	100% response to violent crimes armed robberies and vehicle theft	100% response to violent crimes armed robberies and vehicle theft by September 2016	100% response to violent crimes armed robberies and vehicle theft by December 2016	100% response to violent crimes armed robberies and vehicle theft by March 2017	100% response to violent crimes armed robberies and vehicle theft by June 2017		1. Occurrenc e Book 2. Report 3. Photos	

Number of joint Operations held	15 joint Operations were conducted	40 joint Operation to be conducted	10 joint Operations to be conducted	10 joint Operations to be conducted	10 joint Operations to be conducted	10 joint Operations to be conducted	Operational Plan Occurrence book, Report
Number of Drug raids conducted	20 Drug raids were conducted	30 Drug raids to be conducted	8 Drug raids to be conducted	8 Drug raids to be conducted	7 Drug raids to be conducted	7 Drug raids to be conducted	Operational Plan Occurrence book and Report
Number of Liquor- outlets inspected for compliance	-	22 outlets to be inspected for compliance	5 outlets to be inspected for compliance	5 outlets to be inspected for compliance	6 outlets to be inspected for compliance	6 outlets to be inspected for compliance	Occurrence Book and Report
Number of raids on Liquor Outlets trading without Licensing	-	15 raids for unlicensed Liquor Outlets	4 raids for unlicensed Liquor Outlets	4 raids for unlicensed Liquor Outlets	4 raids for unlicensed Liquor Outlets	3 raids for unlicensed Liquor Outlets	Operational Plan Occurrence Book and Report
Highway Patrol effective response (Visibility to eliminate Hijackings and Road Accidents	15 Accidents and hijackings were attended	100 % of response to any Hijackings, and Road Accidents occurred	100 % of response to any Hijackings, and Road Accidents occurred	100 % of response to any Hijackings, and Road Accidents occurred	100 % of response to any Hijackings, and Road Accidents occurred	100 % of response to any Hijackings, and Road Accidents occurred	Occurrence Book Crime statistics Accident statistics

KEY PERFORMANCE AREA: Basic Service Delivery and Infrastructure Development	BY-LAW - SECTION
IDP Objective: To ensure that Municipality By-Laws are enforced within K.S.D jurisdictions	

KPI	Baseline	Annual Target	Quarterly	Targets			Budget	Measurement
			Q1	Q2	Q3	Q4		Source /POE
SECTION	134 cases attended and opened	100 % of any confiscated properties from illegal trading	100 % of any confiscated properties from illegal trading	100 % of any confiscated properties from illegal trading	100 % of any confiscated properties from illegal trading	100 % of any confiscated properties from illegal trading	R47 896 956.45 shared with Crime Prevention and Access Control	Occurrence Book, Report and Exhibit Register
Number of found properties	70 Cases	100 % of any found properties	100 % of any found properties	100 % of any found properties	100 % of any found properties	100 % of any found properties		Occurrence book, report and Exhibit Register
Number of conducted joint operations on enforcement of By-Laws	6 operations	28 operations to be conducted	2 operations to be conducted	4 operations to be conducted	8 operations to be conducted	14 operations to be conducted		Operational plan, Occurrence Book and Report
KEY PERFORMANO							_	
	IDP Objective: To ensure safe guarding of Municipal Properties, Installations and Human Lives							
KPI	Baseline	Annual Target	Quarterly	Targets			Budget	Measurement
			Q1	Q2	Q3	Q4		Source /POE

ACCESS CONTROL- SECTION Ensure safeguarding of all municipal properties by June 2017	15 Municipal Sites were guarded and 20 Sites were patrolled	15 Municipal Sites were guarded and 20 Sites were patrolled	Guard 15 Municipal Sites and patrol 20 Sites by September 2016	Guard 15 Municipal Sites and patrol 20 Sites by December 2016	Guard 15 Municipal Sites and patrol 20 Sites by March 2017	Guard 15 Municipal Sites and patrol 20 Sites by June 2017		 Deployment book Patrol Sheet Occurrence Book and Report
	VEV DEDEODIA	NOT AREA FINA	NOIAL WAR	TV			10/0	
	KEY PERFORMA	NCE AREA: FINA	NCIAL VIABILI	IIY			MVR	A
	IDP Objective	: To collect reve	nue through re	egistrations a	nd licensing	of motor vehic	cles (
	Revenue ennanc	ement)					_	
KPI								
IXF I	Baseline	Annual Target	Quarterly	^r Targets			Budget	Measurement
Kri	Baseline	Annual Target	Quarterly Q1	Q2	Q3	Q4	Budget	Measurement Source /POE

KEY PERFORMANCE AREA: FINANCIAL VIABILITY	PUBLIC SAFETY &
	SECURITY

IDP Objective: To collect money through testing of learners and driving licensees (Revenue enhancement) KPI Baseline **Annual Target Quarterly Targets Budget** Measurement Source /POE **Q1** Q2 Q3 **Q4** DL TC. 100% 100% 100% 100% R2 331 222.00 of 100% of of of RD323 report received received received received received Revenue applications applications applications applications applications generated through applications Learners and driving licenses. 100% R368 804.00 100% of 100% 100% 100% of RD323 report Revenue received received received received received generated through applications applications applications applications applications renewal of driving licence and professional driving permit. 100% of 100% 100% 100% 100% R748 400.00 of RD323 report Revenue received received received received received generated through applications applications applications applications applications passers for and learners driving license 100% 100% 100% 100% 100% of RD323 report Revenue Nil received received received received received generated through applications applications applications applications applications established new centre for Learners

Diameter in			<u> </u>	<u> </u>	1	<u> </u>		
licence in Mqanduli								
	KEY PERFORMA	NCE AREA: FINA	NCIAL VIABILI	ITY				
	IDP Objective: To collect money through examination of motor vehicles for Roadworthiness (Revenue enhancement)							
KPI	Baseline	Annual Target	Quarterly	Targets			Budget	Measurement
Tu i	Buscinic	Aimaai raiget	Q1	Q2	Q3	Q4	Daaget	Source /POE
VTS Number of motor vehicles applied for roadworthines s Number of	R1 918 455.00 R493 487.00	100% of received applications 100% of	received applications 100% of	100% of received applications 100% of	received applications	received applications 100% of	R1 686 798.96	RD323 report RD323 report
certification of roadworthines s issued		received applications	received applications	received applications	received applications	received applications		·
	KEY PERFORMA	NCE AREA: FINA	NCIAL VIABILI	ITY				
	IDP Objective	: To collect mor	ney through tra	offic fines for	revenue enha	ncement		
KPI	Baseline	Annual Target	Quarterly		La-	I	Budget	Measurement
			Q1	Q2	Q3	Q4		Source /POE
Support	Enhancemen	1 500 000.00	375 000 to	375 000	375 000	375 000	1 500 000.00	Receipts for
<u>Services</u>	t of revenue		be	to be	to be	to be		payment
<u>Revenue</u>	collection of		collected	collected	collected	collected		
Collection								

<u>I</u> ncrease	about 500							
revenue	000.							
collected from								
Traffic fines								
and vending								
Revenue	R275 000.00	R280 000.00	R70	R70	R70	R70		Collection
collection	was collected	to be	000.00 to	000.00 to	000.00 to	000.00 to		Printout
through Park		collected	be	be	be	be		Deposit slips
Point System			collected	collected	collected	collected		
Tracking of	Tracking	100% of any	100% of any	100% of	100% of	100% of		Tracking
unpaid parking	System newly	tickets	tickets	any tickets	any tickets	any tickets		Printout
tickets through	introduced.	tracked	tracked	tracked	tracked	tracked		
Park Point								
System.								
		NCE AREA: FINA						
	IDP Objective	: To collect mone	ey through ins	spections app	roval and iss	uing of flamm	able (

KPI	Baseline	Annual Target	Quarterly	y Targets		Budget	Measurement	
TXI I	Dascinic	Aimai raiget	Q1	raigets		Q4	Daaget	Source /POE
Fire & & Emergency The Number of Flammable Permits issued	R74 509.42 was collected from flammable permits	100% received applications	100% received applications	100% received application s	100% received application s	100% received application s		Proof of Payments
	KEY PERFORMA	NCE AREA: GOO	D GOVERNAN	ICE				
	IDP Objective: T	o attend regulato	ry meetings ar	nd conference	s			
KPI	Baseline	Annual Target	Quarterly T	argets	Budget	Measurement Source /POE		
			Q1	Q2	Q3	Q4		
Fire & Emergency	8 Meetings	8 Meetings	2 Meetings	2 Meetings	2 Meetings	2 Meetings		Invitations, Attended Register
The Number of Provincial and National Meetings								and Minutes
Disaster Attending Provincial, District and Local Disaster Forums	8 Meetings	8 Meetings	2 Meetings	2 Meetings	2 Meetings	2 Meetings		Invitations, Attended Register and Minutes
Road Safety Attending Provincial	10 Meetings	10 Meetings	3 Meetings	3 Meetings	2 Meetings	2 Meetings		Invitations, Attended Register and Minutes

Meetings& Local Meetings							
Attending Provincial Meetings & Institute of Licensing Officials of Southern Africa	8 Meetings	2 Meetings	2 Meetings	2 Meetings	2 Meetings	2 Meetings	Invitations, Attended Register and Minutes
Crime Prevention Attending OR Tambo District, Local Cluster meetings and Policing Forums (CPF)	30 Meetings	30 Meetings	8 Meetings	8 Meetings	7 Meetings	7 Meetings	Invitations, Attended Register and Minutes
Attendance of Community Safety Forums	-	12meetings	3 meeting	3 meeting	3 meeting	3 meeting	Invitations, Attendance Register and Minutes
Traffic Services: Attending Provincial Coordinating Traffic Committee meetings	4 Provincial CTC meetings	4 Provincial CTC meetings	1 Provincial CTC meetings	1 Provincial CTC meetings	1 Provincial CTC meetings	1 Provincial CTC meetings	Invitations, Attended Register and Minutes

KSD Municipal Manager
Mr. M Zenzile
Her Worship, The Executive Mayor
Clir N. Ngqongwa