

KING SABATA DALINDYEBO MUNICIPALITY



MUNICIPAL NOTICE

METER INSPECTION PROJECT

MAY 2020

KING SABATA DALINDYEBO MUNICIPALITY WILL INSPECT ELECTRICITY METERS IN MTHATHA URBAN AND PERI-URBAN WARDS. THREE SERVICE PROVIDERS BY THE NAME OF ZAMA TRAFFIC SIGNALS, IKAGENG ELECTRICAL AND KHANYO ELECTRICAL WILL BE DOING INSPECTION ON BEHALF OF THE MUNICIPALITY.

WHAT TO EXPECT?

ALL PROPERTIES WITHIN THE KING SABATA DALINDYEBO MUNICIPALITY'S URBAN AND PERI-URBAN AREA WILL BE VISITED FOR METER INSPECTION. IN THIS REGARD, METER INSPECTORS WILL BE VISITING YOUR HOME/HOUSEHOLD, BUSINESS AND INDUSTRIAL SITE TO INSPECT MUNICIPAL METER AND COLLECT CURRENT INFORMATION ABOUT THE PROPERTY.

FOCUS WILL BE ON CHECKING FOR METERS THAT ARE BY - PASSED, TEMPERED WITH AND FOREIGN METERS IN KSD MUNICIPAL NETWORK. TECHNICIANS WILL COMPLETE DATA COLLECTION FORMS IN FULL FOR EACH INSPECTION AND SUBMIT THEM TO OUR OFFICES DAILY.

HOW CAN YOU ASSIST?

KINDLY ALLOW THE INSPECTOR TO ACCESS THE ELECTRICITY METER LOCATED INSIDE YOUR HOUSE. YOU ARE ALSO REQUIRED TO ASSIST THE METRE INSPECTORS IN COMPLETING A DATA COLLECTION FORM BY PROVIDING PERSONAL INFORMATION AND PROPERTY INFORMATION. YOUR ASSISTANCE IS REQUIRED IN ORDER TO ENSURE THAT METER INSPECTION PROJECT RUNS SMOOTHLY AND ON TIME.

HOW TO IDENTIFY METER INSPECTORS

ALL METER INSPECTORS WILL BE IDENTIFIED BY THE FOLLOWING:-

- SPECIALLY DESIGNATED IDENTITY CARD WITH 2 LOGOS WRITTEN ZAMA ELECTRICAL / IKAGENG ELECTRICAL / UKHANYO ELECTRICAL AND KING SABATA DALINDYEBO MUNICIPALITY, PHOTO, FULL NAME, ID NUMBER, ATTIRE WILL BE T-SHIRT/ OVERALL WITH CO. LOGO AND NAME OF INSPECTOR
- ID DOCUMENT / CARD
- SHOULD IT BE NECESSARY TO VERIFY METER INSPECTOR, PLEASE CALL 047 531 0141 / 047 531 0963

METRE INSPECTORS WILL NOT BE ABLE TO DO THE FOLLOWING:-

- ANSWER ANY QUERIES REGARDING THE RATES AND PAYMENTS OF RATES (THESE MUST BE DIRECTED TO THE MUNICIPALITY)
- DISCUSS REASONS FOR TEMPERING, BY-PASS AND USE OF FOREIGN METER IN KSD MUNICIPAL NETWORK
- COLLECT ANY FORM OF PAYMENT EITHER IN CASH OR OTHERWISE.
- RESPOND TO ANY OTHER ADMINISTRATIVE QUERIES.

THANK YOU FOR YOUR CO-OPERATION DURING METRE INSPECTION EXERCISE.

FOR ANY ELECTRICITY RELATED QUERIES, PLEASE CONTACT US AT:

MUNICIPAL OFFICES: Electricity prepaid office

MUNITATA BUILDING

CORNER OWEN & SUTHERLAND STREETS

OFFICE NUMBER 143, 133

MTHATHA

TELEPHONE NO.: 047 501 4374 / 074 501 4027 / 047 501 4186

EMAIL: kolliswal@ksd.gov.za; diamam@ksd.gov.za; zolav@ksd.gov.za

N. PAKADE

MUNICIPAL MANAGER