



PERFORMANCE AGREEMENT

ENTERED BETWEEN:

KING SABATA DALINDYEBO LOCAL MUNICIPALITY

AS REPRESENTED BY MUNICIPAL MANAGER

NGAMELA PAKADE

AND

MUNICK SIMLINDILE NODO

THE EMPLOYEE OF THE MUNICIPALITY

FOR THE PERIOD

01 July 2023 - 30 JUNE 2024

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PERFORMANCE AGREEMENT MADE AND ENTERED INTO BY AND BETWEEN:

King Sabata Dalindyebo Local Municipality herein represented by **Mr. Ngamela Pakade** in his capacity as Municipal Manager (hereinafter referred to as the **Employer**).

AND

Director Corporate Services, **Mr. Munick Simlindile Nodo**, Employee of the Municipality (hereinafter referred to as the **Employee**).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

1.1 The Employer has entered into a contract of employment with the Employee in terms of section 57(1) (a) of the Local Government: Municipal System Act 32 of 2000 ("the Systems Act") and the subsequent amendments (the Systems Act No. 7 of 2011). The Employer and the Employee are hereinafter referred to as "the Parties".

1.2 Section 57(1) (a) (b) (4a) (4b) (5) of the Systems Act and the subsequent amendments (the Systems Act No. 7 of 2011), read with Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement within 60 days after the beginning of the financial year. The updated review will occur no later than July each year.

1.3 The parties wish to ensure that they are clear about the goals to be achieved and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.

1.4 The parties wish to ensure that there is compliance with Section 57(4a) 57(4b) 57(4c) and 57(5) of the Local Government Municipal System Act 32 of 2000 and the subsequent amendments (the Systems Act No. 7 of 2011).

1.5 In this agreement, the following terms will have the meaning ascribed thereto:

1.5.1 "**This Agreement**" means the performance agreement between the Employer and the Employee and the annexure thereto.

1.5.2 "**The Municipal Manager**" means the Municipal Manager of the Municipality appointed in terms of Section 54 (A) of the Systems Act.

1.5.3 "**The Employee**" means the Director appointed in terms of Section 56 of the Systems Act.

1.5.4 "**The Employer**" means King Sabata Dalindyebo Municipality

1.5.5 "**The Parties**" means the Employer and Employee

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2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to:

- 2.1 Comply with the provision of Section 57(1)(b), (4a) (4b) (4c) and (5) of the Act and the subsequent amendments (the Systems Act No. 7 of 2011) as well as the employment contract entered into between parties.
- 2.2 Specify objectives and targets defined and agreed with employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan, Service Delivery and Budget Implementation and the Budget of the municipality.
- 2.3 Specify accountabilities as set out in a Performance Plan (Annexure A).
- 2.4 Monitor and measure performance against set targeted output.
- 2.5 Use the performance agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job.
- 2.6 In the event of outstanding performance, to appropriately reward the employee and
- 2.7 Give effect to the employer's commitment to a performance-orientated relationship with employee in attaining equitable and improved service delivery.

3. COMMENCEMENT AND DURATION

- 3.1 This agreement will commence on **1 July 2023** and will remain in force until **30 June 2024** hereafter a new Performance Agreement and Performance Plan shall be concluded between the parties for the next financial year or portion thereof.
- 3.2 This Agreement will terminate on the termination of the Employee's contract of employment for any reason and in the event of the Senior Manager commencing or terminating his or her services with the Municipality during the validity period of this agreement, the Senior Manager's performance for the portion of the period referred to in clause 3.1 during which he or she was employed, will be evaluated and he or she will be entitled to a pro rata performance bonus based on his or her evaluated performance and the period of actual service.
- 3.3 The parties will review the provisions of the Agreement during June each year. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than 31st of July each year.
- 3.4 The content of this Agreement may be revised at any time during the above-mentioned period to determine the applicability of the matters agreed upon.

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3.5 If at any time during the validity of this Agreement the work environment alters to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised by mutual agreement.

4. PERFORMANCE OBJECTIVES

4.1 The Performance Plan (Annexure A) set out-

4.1.1 The performance objectives and targets that must be met by the Employee; and

4.1.2 The time frames within which those performance objectives and targets must be met.

4.2 The performance objectives and targets reflected in Annexure A are set by the Employer in consultation with the Employee and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and Budget of the Employer and shall include key objectives; key performance indicators; target dates and weightings.

4.2.1 The Key Performance areas (KPA) describes the key functional areas of responsibility

4.2.2 The key objectives describe the main tasks that need to be done.

4.2.3 The Key Performance Indicators (KPI) provide the details of the evidence that must be provided to show that key targeted activities have been achieved.

4.2.4 The target dates describe the timeframe in which the work must be achieved.

4.2.5 The weightings show the relative importance of the key objectives to each other.

4.3 The Personal Development Plan (Annexure B) sets out the Employee's personal development requirements in line with the objectives and targets of the Employer.

4.4 The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan aligned to the SDBIP.

5. PERFORMANCE MANAGEMENT SYSTEM

5.1 The Employee agrees to participate in the performance management system that the Employer adopted for the employees of the Employer.

5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.

5.3 The Employer will consult the Employee about specific performance standards that will be included in the performance management system as applicable to the Employee.

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- 5.4 The Employee undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5 The criteria upon which the performance of Employee shall be assessed shall consist of two components.
- 5.5.1 The Employee must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Core Competency Requirements (CCRs) respectively.
- 5.5.2 Each area of assessment will be weighted and will contribute to a specific part to the total score.
- 5.5.3 KPAs covering the main areas of work will account for 80% and CCRs will account for 20% of the final assessment.
- 5.6 The Employee's assessment will be based on her performance in terms of the outputs/outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the KPA's and will constitute 80% of the overall assessment result as per the weightings agreed to between the Employer and Employee.
- 5.7 Key Performance Areas related to the functional areas of Employee must be subject to negotiation between the Employer and Employee.
- 5.8 Key performance areas with institutional and departmental weighting:

NO.	KEY PERFORMANCE AREA	INSTITUTIONAL	DEPARTMENTAL
KPA 1	Spatial Planning	8	N/A
KPA 2	Basic Service Delivery and Infrastructure Development	50	10
KPA 3	Financial Viability and Management	12	10
KPA 4	Local Economic Development	10	10
KPA 5	Good Governance and Public Participation	10	20
KPA 6	Municipal Transformation and Institutional Development	10	50
	TOTAL	100	100 (80%)

The weighting above for 2023/24 financial year is based on the outcomes of the Strategic Planning.

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The primary key performance and focus area for 2023/24 financial year is **Basic Service Delivery and Infrastructure Development**. This Key performance area serves as an enabler for economic development. Services and infrastructure play a key role in harnessing investors and enabling infrastructure based economic activities. A greater percentage of the Municipality's budget goes to Basic Service Delivery and Infrastructure Development, hence given the weight of 50.

Another strategic focus of the municipality has been exploiting natural resources. The municipal economic drivers are potentially tourism and agro processing, making **Local Economic Development** a secondary key performance and focus area for the municipality.

Another secondary performance and focus area is around people and systems as it deals with **Municipal Transformation and Institutional Development**. This is also critical as a driver to ensure that the municipality provides the requisite human capacity and appropriate systems to enable efficiencies. This focus area plays a dual role, that of an enabler and support.

Financial Viability may be tertiary as a performance and focus area for 2023/24 however it remains an integral part of municipal functioning as it deals with budgetary and treasury aspects that enable the implementation and accountability of activities conducted. The municipal focus is on building revenue base to give effect to its viability financially. Equally the municipality seeks to be prudent on expenditure and management of finances.

Good Governance and Public Participation is also a tertiary focus for 2023/24. This does not suggest any less importance. Where human capacity is developed and improved, where institutional systems are improved and developed, it is easier to drive proper governance including engagement and participation of the public.

Spatial Planning was adopted as a separate key performance area in 2022/23. This is seeking to ensure that the municipality uses spatial planning as a catalyst for development of the municipality especially the town to create socio economic activity and effective delivery of services.

5.9 The CMCs will make up the other 20% of the Employee's assessment score. CMCs that are deemed to be most critical for the Employee's specific job must be selected from the list below as agreed to between the Employer and Employee

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CORE COMPETENCY REQUIREMENTS (CCR)

#	Core Managerial Competencies (CMC)	Generic Standards	Senior Managers' Standards	Weight
1	Strategic Direction	Provide and direct a vision for the institution and inspire and deploy others to deliver on the strategic institutional mandate	Ensure that the departmental plans are implemented in line with the overall strategic objectives of the municipality.	15
2	People Management	Effectively manage, inspire, and encourage people, respect diversity, optimise talent and build nurture relationship to achieve institutional objectives	Develop a system that will enable both internal and external clients to be able to voice their satisfaction and dissatisfaction about the services the department delivers.	5
3	Programme and Project Management	Able to understand program and project management methodology, planning, management, monitoring and evaluation of specific activities to deliver set objectives	Monitor regularly departmental programmes and projects to detect early problems.	10
4	Financial Management	Able to compile, plan and manage budget, control cash flow, institute financial risk management and administer procurement processes in accordance with the recognised financial practises. Further to ensure that all financial transactions are managed in ethical manner.	Identify and implement proper monitoring and evaluation practises to ensure appropriate spending against the budget.	15
5	Changed Leadership	Able to direct and initiate transformation in departmental employees to successfully drive and implement new initiatives and deliver professional and quality services to the community.	Devise methods to ensure that the transformation agenda is achieved in line with national set targets.	5
6	Governance Leadership	Able to promote, direct and apply professionalism in managing risk and compliance requirements and apply a thorough understanding of governance practises and obligation. Further able to deliver to direct the conceptualisation of relevant policies and enhance co-operative governance relationship.	Ensure that risk management and compliance are the basis of planning and are an integral part of the budgeting process for both the department and the institution.	10
	Total CMC			60

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#	Core Occupational Competencies (COC)	Institutional Standards	Senior Managers' Standards	Weight
1	Communication	Able to share information, knowledge and ideas in a clear focused and concise manner appropriate for the audience to effectively convey, persuade and influence stakeholders to achieve the desired outcome.	Communicate with all stakeholders all information that is relevant to them in line with all the legislative requirements applicable in local government in as far as communication and stakeholder management is concerned.	5
2	Result and Quality Focus	Able to maintain the high-quality standard focus on achieving results and objectives while consistently striving to exceed expectations and encourage others to meet the quality standard, further, to actively monitor and measure results and quality against identified objectives	Promote delivering of quality-based results as opposed to quantitative delivering of services.	10
3	Planning and organising	Able to plan, priorities and organise information and resources effectively to ensure the quality-of-service delivery and build efficient contingency plans to manage risks.	Promote a proper planning culture within the department to avoid implementing programs and projects which are not the priority of the municipality	5
4	Knowledge and Information Management	Able to promote the generation and sharing of knowledge and information through various processes and media to enhance the collective knowledge base of local government.	Regularly share information and knowledge with stakeholders and colleagues.	5
5	Analysis and Innovation	Able to analyse information, challenges, and trends to establish and implement facts – based solution that are innovative to improve institutional processes to achieve key strategic objectives	Promote programme analysis and innovative problem-solving methods by rewarding such in line with the approved performance management policy of the municipality.	10
6	Moral Competencies	Able to identify moral trigger, apply reasoning that promotes honesty and integrity, consistently display behaviour that reflects moral competence.	Identify, develop and apply measures of self-control	5
Total COC				40
Total CMC and COC Weight				100 (20%)

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6. EVALUATING PERFORMANCE

- 6.1 The Performance Plan (Annexure A) to this Agreement sets out-
- 6.1.1 The standard and procedures for evaluating the Employee's performance; and
 - 6.1.2 The intervals for evaluation of the Employee's performance.
- 6.2 Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.
- 6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan as well as the actions agreed to implementation must take place within the set time frames.
- 6.4 The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Municipal Integrated Development Plan.
- 6.5 The annual performance review will involve:
- 6.5.1 Assessment of the achievement of results as outlined in the performance plan:
 - a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.
 - b) An indicative rating on the five-point scale should be provided for each KPA.
 - c) The applicable assessment rating calculator (refer to paragraph 6.5.3 below) must then be used to add the scores and calculate a final KPA score.
 - d) Points are allocated on the basis of the submission of a portfolio of evidence.
 - 6.5.2 Assessment of the CCRs
 - a) Each CCR should be assessed according to the extent to which the specified standards have been met.
 - b) An indicative rating on the five-point scale should be provided for each CCR.
 - c) The applicable assessment rating calculator (refer to paragraph 6.5.1) must then be used to add the scores and calculate a final CCR score.
 - 6.5.3 Overall rating
 - a) An overall rating is calculated by using the applicable assessment-rating calculator.
 - b) Such overall rating represents the outcome of the performance appraisal.
- 6.6 The assessment of the performance of the Employee will be based on the following rating scale for KPA's and CCR's:

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6.6.1 Rating of Key Performance Areas as mentioned in paragraph 6.5.1:

LEVEL	TERMINOLOGY	DESCRIPTION	RATING				
			1	2	3	4	5
5	Outstanding performance	Performance far exceeds the standard expected of an Employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.					
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.					
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.					
2	Performance not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the Employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.					
1	Unacceptable Performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the Employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The Employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.					

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6.6.2 Rating of Competencies as mentioned in paragraph 6.5.2:

LEVEL	TERMINOLOGY	DESCRIPTION	RATING				
			1	2	3	4	5
5	Superior	Has comprehensive understanding of Local Government operations, critical in shaping strategic direction and change, develops and applies comprehensive concepts and methods.					
4	Advanced	Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analysis.					
3	Competent	Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analysis.					
2	Basic	Applies basic concepts, methods and understanding of local government operations but requires supervision and departmental intervention					
1	Sub-standard	Applies little to no basic concepts, methods and understanding of local government operations.					

6.7 For purposes of evaluating the performance of the Employee, an evaluation panel constituted by the following persons will be established:


6.7.1 Municipal Manager

6.7.2 Municipal Manager from another municipality

6.7.3 Chairperson of the Performance Audit committee or Audit committee in the absence of a performance audit committee

6.7.4 Member of the Mayoral Committee preferable the Portfolio Head of the department concerned

6.8 The Manager responsible for Human Resources of the municipality must provide secretariat services to the evaluation panel.

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7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1 The performance of the Employee in relation to this Agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

INTERVAL	PERIOD	EVALUATION DEADLINE	FORM OF ASSESSMENT
First Quarter	July – September	14 November 2023	Informal Review
Second Quarter	October – December	13 March 2024	Formal Review
Third Quarter	January – March	15 May 2024	Informal Review
Fourth Quarter	April – June	30 September 2024	Formal Review

- 7.2 The quarterly assessments mirror the SDBIP quarterly reports for each department. However, for each s56 Managers the Municipal Manager will identify areas for improvement. Personal Development Plans and or action Plan (PDP & or ACP) will detail activities required, which in turn will be monitored.
- 7.3 The Employer shall keep a record of the Mid-year review and annual assessment meetings.
- 7.4 Performance feedback shall be based on the Employer’s assessment of the Employee’s performance.
- 7.5 The Employer will be entitled to review and make reasonable changes to the provisions Annexure “A” from time to time for operational reasons. The Employee will be fully consulted before any such change is made.
- 7.6 The Employer may amend the provisions Annexure “A” of the performance plan whenever the performance management system is adopted, implemented and/or amended as the case may be. In that case the Employee will be fully consulted before any such change is made.

8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan for addressing development gaps forms part of Annexure B. Such plan may be implemented and/or amended as the case may be after each assessment. In that case, the Employee will be fully consulted before any such change or plan is made.

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9. OBLIGATIONS OF THE EMPLOYER

9.1 The Employer shall: -

- 9.1.1 Create an enabling environment to facilitate effective performance by the Employee
- 9.1.2 Provide access to skills development and capacity building opportunities
- 9.1.3 Work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee
- 9.1.4 On the request of the Employee delegate such powers reasonably required by the Employee to enable him to meet the performance objectives and targets established in terms of the Agreement; and
- 9.1.5 Make available to the Employee such resources as the Employee may reasonably require from time to time to ensure the employee meets the performance objectives and targets agreed to in terms of this agreement.

10 CONSULTATION

- 10.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others: -
 - 10.1.1 A direct effect on the performance of any of the Employee's functions
 - 10.1.2 Commit the Employee to implement or to give effect to a decision made by the Employer
 - 10.1.3 A substantial financial effect on the Employer.
- 10.2 The Employer agrees to inform the Employee of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the Employee to take any necessary action without delay.

11. REWARD

- 11.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2 The payment of the performance bonus is determined by the performance score obtained during the annual assessments and will be executed in line with Section 8 of the Municipal Performance Regulations of 2006.
- 11.3 A performance bonus of 5% to 14% of the all-inclusive remuneration package may be paid to the Employee in recognition of outstanding performance to be constituted as follows:


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SCORE / 200	% SCORE	% BONUS
130-133	65%-66%	5
134-137	67%-68%	6
138-141	69%-70%	7
142-145	71%-72%	8
146-149	73%-74%	9
150-153	75%-76%	10
154-157	77%-78%	11
158-161	79%-80%	12
162-165	81%-82%	13
166+	83% +	14

- 11.4 In the event of the employee terminating his services during the validity period of this agreement, the employee's performance will be evaluated for the portion during which he was employed, and he will be entitled to a pro-rata performance bonus based on his evaluated performance for the period of actual service.
- 11.5 The Employer will submit the total score of the annual assessment of the Employee to Council for purposes of recommending the bonus allocation.

12. MANAGEMENT OF EVALUATION OUTCOMES

- 12.1 Where the Employer is, any time during the Employee's employment, not satisfied with the Employee's performance with respect with any matter dealt with in this agreement, the Employee will give notice to the Employee to attend a meeting.
- 12.2 The Employee will have the opportunity at the Meeting to satisfy the Employer of the measures being taken to ensure that his performance becomes satisfactory and any programme including dates for implementing these measures.
- 12.3 Where there is a dispute or difference as to the performance of the Employee under this agreement, the parties will confer with a view to resolving the dispute or difference.
- 12.4 In the case of unacceptable performance, the Employer shall: -

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- 12.4.1 Provide systematic remedial or developmental support to assist the Employee to improve his performance and
- 12.4.2 After appropriate performance counselling and having provided the necessary guidance and/or support as well as reasonable time for improvement in performance, the Employer may consider steps to terminate the Employment Agreement of the employee on grounds of unfitness or incapacity to carry out his duties.

13 DISPUTE RESOLUTION

13.1 Any dispute about the nature of this performance agreement, whether it relates to key responsibilities, priorities, method of assessment and/or any other matter provided for, shall be mediated by a member of the municipal council, provided that such member was not part of evaluation panel provided for in sub-regulation 27(4) (e) of the Municipal performance Regulations, 2006, within thirty (30) days of receipt of a formal dispute from the employee. The decision of the mediator shall be final and binding on both parties.

14. GENERAL

- 14.1 The content of this agreement must be made available to the public by the Employer, in accordance with the Local Government Municipal Finance Management Act, 2003 and Section 46 of the Local Government Municipal Systems Act 32, 2000.
- 14.2 Nothing in this agreement diminishes the obligations, duties, or accountabilities of the **Employee** in terms of his/her contract of employment, or the effects of existing or new Regulations, circulars, policies, directives or other instruments.

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Thus, done and signed at.....ISSD.....MUNICIPALITY on the05..... day
of.....July.....2023.


AS WITNESSES:

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2. 


EMPLOYEE

AS WITNESSES:

1. 
2. 


N. PAKADE
MUNICIPAL MANAGER
(On behalf of the
Employer)

PERFORMANCE PLAN

Entered into

by and between

MR. N. PAKADE

in his capacity as

Municipal Manager

of King Sabata Dalindyebo Local Municipality

(Hereinafter referred to as the Representative of the Municipality, the Employer)

and

MR. M.S. NODO

in his capacity as

Director: Corporate Services

of King Sabata Dalindyebo Local Municipality

(Hereinafter referred to as the Employee)

FINANCIAL YEAR: 01 JULY 2023 - 30 JUNE 2024

1. Introduction

A Performance Plan is a strategic management tool that enables the performance of the employee to be assessed in an objective and fair manner. It defines the Council's expectations of the Corporate Services Director's performance agreement to which this document is attached and Section 57 (5) of the Municipal Systems Act, which provides that performance objectives and targets must be based on the key performance indicators as set in the Municipality's Integrated Development Plan (IDP) and as reviewed annually.

This Performance Plan is composed of three distinct plans:

a. Output Plan

The output plan is a plan of what outputs the employee is expected to deliver on. The outputs are defined in terms of the tangible deliverables (product or service). The quality requirements include the standard of the product or service and the time frame within which it must be delivered. Finally, the indicator must reflect what evidence must be produced to demonstrate the delivery.

b. Competency Plan

The competency plan is a plan of what competencies (skills, knowledge, and attitude) the employee must acquire to be able to perform and deliver on the set objectives effectively. It entails the determination of the gap between the required level of competence and the employee's actual level of competence.

c. Development Plan

The development plan is a plan of what development interventions will be undertaken to bridge the gap between the required level of competence and the employee's actual level of competence and thus bring the employee to the desired competency level.

2. Output Plan

2.1 Introduction

The output plan is a plan of what outputs the employee is expected to deliver on. It consists of the key performance areas (KPA's), weighting, outputs, performance indicator, baseline information and a target. A key performance area is a defined or demarcated area of performance. The outputs are defined in terms of the tangible deliverables (product or service). The quality requirements include the standard of the product or service and the time frame within which it must be delivered. The quality requirements are the standards which measure the quality of the service or product.

The baseline information is the current information which is used as a starting point from which performance will be measured. Finally, the indicator must reflect what evidence must be produced to demonstrate the delivery.

2.2 Key Performance Areas

The following are Key Performance Areas (KPAs) as outlined in the Local Government: Municipal Planning and Performance Management Regulations (2006) and the Municipality's IDP:

DEPARTMENT: CORPORATE SERVICES



KEY PERFORMANCE AREA (KPA) 2: BASIC SERVICE DELIVERY & INFRASTRUCTURE DEVELOPMENT (BSD2)

KPA WEIGHT: 10

IDP OBJECTIVE : PROVISION OF SOCIAL AND COMMUNITY SERVICES BY JUNE 2024

IDP REF: BSD 2.2

Strategy	Project Name	KPI #	Key Performance Indicator (KPI)	Baseline	Annual Target	Annual Budget	Quarterly Targets & POE				Location/Ward No.	Annual Portfolio of evidence/ Means of verification	Responsible Department
							Quarter 1 Target	Quarter 1 POE	Quarter 2 Target	Quarter 2 POE			
Rendering quality and excellent service to all communities.	Facilitation of resolving customer complaints	2.2.14	% Progress on referral of customer complaints per shift	100% complaints on Manual Customer Complaint Register referred	100% Progress on referral of customer complaints per shift by June 2024	N/A	100% Progress on referral of customer complaints per shift	100% Progress on referral of customer complaints per shift	100% Progress on referral of customer complaints per shift	100% Progress on referral of customer complaints per shift	All Wards	1. Customer Care complainant register 2. Monthly Reports	Corporate Services

KEY PERFORMANCE AREA 3: FINANCIAL VIABILITY AND MANAGEMENT (FVM)

KPA WEIGHT: 10

IDP OBJECTIVE : CREATE SOUND FINANCIAL MANAGEMENT, SUPPLY CHAIN AND ASSET MANAGEMENT ENVIRONMENT BY JUNE 2024

IDP REF: FVM 3.1

Strategy	Project Name	KPI #	Key Performance Indicator (KPI)	Baseline	Annual Target	Annual Budget	Quarterly Targets & POE				Location/Ward No.	Annual Portfolio of evidence/ Means of verification	Responsible Department
							Quarter 1 Target	Quarter 1 POE	Quarter 2 Target	Quarter 2 POE			
Improvement of revenue generation	Revenue collection from Municipal Hall Rentals	3.1.22	Amount of Revenue collected from Municipal Hall rentals	R536 413.13	R160 000 of Revenue collected from Municipal Hall rentals by June 2024	Revenue	40 000 Revenue collected	40 000 Revenue collected	40 000 Revenue collected	40 000 Revenue collected	All Wards	1. Statement from BTO 2. Revenue collection report	Corporate Services
Improvement of revenue generation	Implementation of Financial Recovery Plan	3.1.23	% Implementation of financial recovery plan targets	2020/21 Financial Recovery	100% Implementation of financial recovery plan targets by June 2024	N/A	100% Implementation of financial recovery plan targets	100% Implementation of financial recovery plan targets	100% Implementation of financial recovery plan targets	100% Implementation of financial recovery plan targets	KSDLM	1. Implementation Report 2. Revenue collection report	Corporate Services

KEY PERFORMANCE AREA (KPA) 4 : LOCAL ECONOMIC DEVELOPMENT (LED)

KPA WEIGHT: 10

IDP OBJECTIVE: CREATION OF SUSTAINABLE JOB OPPORTUNITIES AND CAPACITATION PROGRAMMES THROUGH INTERNAL & EXTERNAL PARTNERSHIPS BY JUNE 2024

IDP REF: LED 4.2

Strategy	Project Name	KPI #	Key Performance Indicator (KPI)	Baseline	Annual Target	Annual Budget	Quarterly Targets & POE				Location/Ward No.	Annual Portfolio of evidence/ Means of verification	Responsible Department
							Quarter 1 Target	Quarter 1 POE	Quarter 2 Target	Quarter 2 POE			
Provision of conducive environment for job creation	Creation of temporary employment through EPWP Extended Public Works Program (EPWP)	4.2.1	No. of temporary jobs created through EPWP grant	250 Temporary Jobs created through EPWP grant in 2022/23	250 Temporary Jobs created through EPWP grant by June 2024	R1 864 720.00	250 Temporal Jobs created through EPWP grant	N/A	N/A	N/A	All Wards	1. Advert 2. Contract/ Appointment Letters	Corporate Services
Provision of conducive environment for job creation	Creation of internships through Municipal Interchange Programme and Salts	4.2.4	No. of internships created through Municipal Interchange Programme and Salts	60 Internships created through Municipal Interchange Programme and Salts	50 Internships created through Municipal Interchange Programme and Salts by June 2024	Salts Funding	50 Internships created	N/A	N/A	N/A	All Wards	1. Advert 2. Appointment letters	Corporate Services

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N-N

Signature

KEY PERFORMANCE AREA (KPA) 5: GOOD GOVERNANCE AND PUBLIC PARTICIPATION (GGPP)

KPA WEIGHT: 20

IDP OBJECTIVE : TO PROMOTE SOUND LEADERSHIP, GOOD GOVERNANCE, PUBLIC PARTICIPATION AND ENABLING ENVIRONMENT BY JUNE 2024

IDP REF: GGPP 5.1

Strategy	Project Name	KPI #	Key Performance Indicator (KPI)	Baseline	Annual Target	Annual Budget	Quarterly Targets & POE				Location/Ward No.	Annual Portfolio of evidence/ Means of verification	Responsible Department
							Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target			
Monitoring implementation of Risk Management, Ethics Management and Anti - Fraud & Corruption Policies and Plans	Implementation of Risk Register	5.1.54	% Implementation of Risk Register	60% Implementation of Risk Register 2022/23	100% Implementation of Risk Register by June 2024	N/A	Quarter 1 POE 1. Risk Management Report	Quarter 2 POE 1. Risk Management Report	Quarter 3 POE 1. Risk Management Report	Quarter 4 POE 1. Risk Management Report	KSDLM	1. Risk Management Report	Corporate Services
Evaluate and Monitor implementation of internal controls, risk management and governance	Implementation of Audit Action Plan	5.1.55	% Implementation of Audit Action Plan	60% Implementation of Audit Action Plan in 2022/23	100% Implementation of Audit Action Plan by June 2024	N/A	Quarter 1 POE 1. Audit Action Plan Progress Reports	Quarter 2 POE 1. Audit Action Plan Progress Reports	Quarter 3 POE 1. Audit Action Plan Progress Reports	Quarter 4 POE 1. Audit Action Plan Progress Reports	KSDLM	1. Audit Action Plan Progress Reports	Corporate Services
Evaluate and Monitor implementation of internal controls, risk management and governance	Implementation of Internal audit findings	5.1.56	% Implementation of Internal audit findings	60% Implementation of internal audit findings in 2022/23	100% Implementation of internal audit findings by June 2024	N/A	Quarter 1 POE 1. Internal Audit Report of internal audit findings	Quarter 2 POE 1. Internal Audit Report of internal audit findings	Quarter 3 POE 1. Internal Audit Report of internal audit findings	Quarter 4 POE 1. Internal Audit Report of internal audit findings	KSDLM	1. Internal Audit Report	Corporate Services

TO PROMOTE GOOD GOVERNANCE BY PROVIDING EFFICIENT ADMINISTRATIVE SUPPORT BY JUNE 2024

IDP REF: GGPP 5.2

Strategy	Project Name	KPI #	Key Performance Indicator (KPI)	Baseline	Annual Target	Annual Budget	Quarterly Targets & POE				Location/Ward No.	Annual Portfolio of evidence/ Means of verification	Responsible Department
							Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target			
Rendering quality and excellent services to all communities	Improve Customer Care	5.2.1	No. of Customer care forum meetings conducted	Customer Care Policy and Customer Charter held in 2022/23	4 Customer care forum meetings conducted by June 2024	N/A	Quarter 1 POE 1. Invitation/Notices 2. Attendance Register 3. Minutes	Quarter 2 POE 1. Invitation/Notices 2. Attendance Register 3. Minutes	Quarter 3 POE 1. Invitation/Notices 2. Attendance Register 3. Minutes	Quarter 4 POE 1. Invitation/Notices 2. Attendance Register 3. Minutes	All Wards	1. Invitation/Notices 2. Attendance Register 3. Minutes	Corporate Services
Improve ICT Governance	Facilitation of ICT Steering Committee Meetings	5.2.2	No. of ICT Steering Committee Meetings facilitated	4 ICT Steering Committee meetings held in 2022/23	4 ICT Steering Committee meetings facilitated by June 2024	N/A	Quarter 1 POE 1. ICT Steering Committee meeting	Quarter 2 POE 1. ICT Steering Committee meeting	Quarter 3 POE 1. ICT Steering Committee meeting	Quarter 4 POE 1. ICT Steering Committee meeting	KSDLM	1. Notices 2. Agenda 3. Attendance Register 4. Minutes	Corporate Services
Implementation of Council Oversight and Public Participation	Development of Council resolution register	5.2.3	No. of Resolution Registers developed for MAYCO and Council	Quarterly Resolution Register developed for MAYCO and Council in 2022/23	4 Resolution Registers developed for MAYCO and Council by June 2024	N/A	Quarter 1 POE 1. Resolution register developed for MAYCO and Council	Quarter 2 POE 1. Resolution register developed for MAYCO and Council	Quarter 3 POE 1. Resolution Register developed for MAYCO and Council	Quarter 4 POE 1. Resolution Register developed for MAYCO and Council	KSDLM	1. Quarterly Resolution Registers	Corporate Services
Implementation of Council Oversight and Public Participation	Facilitation of Council Meetings	5.2.4	No. of Ordinary Council Meetings Facilitated as per the Council Calendar	4 Ordinary Council Meetings in 2022/23	4 Ordinary Council Meetings facilitated as per the Council Calendar by June 2024	R246 221.00	Quarter 1 POE 1. Ordinary Council meeting	Quarter 2 POE 1. Ordinary Council meeting	Quarter 3 POE 1. Signed Notice 2. Attendance register	Quarter 4 POE 1. Signed Notice 2. Attendance register	KSDLM	1. Signed Notice 2. Attendance register	Corporate Services
Implementation of Council Oversight and Public Participation	Mayoral Committee Meetings	5.2.5	No. of Mayoral Committee meetings facilitated as per Council Calendar	4 Mayoral Committee Meetings in 2022/23	4 Mayoral Committee meetings facilitated as per Council Calendar by June 2024		Quarter 1 POE 1. Mayoral Committee Meeting	Quarter 2 POE 1. Mayoral Committee Meeting	Quarter 3 POE 1. Signed Notice 2. Attendance register	Quarter 4 POE 1. Signed Notice 2. Attendance register	KSDLM	1. Signed Notice 2. Attendance register	Corporate Services
Implementation of Council Oversight and Public Participation	Section 80 Committee meetings	5.2.6	No. of Section 80 Committees Facilitated as per Council Calendar	36 Sittings of Section 80 in 2022/23	36 Sittings of Section 80 Committees Facilitated as per Council Calendar by June 2024		Quarter 1 POE 9 Meetings of Section 80 Committees	Quarter 2 POE 9 Meetings of Section 80 Committees	Quarter 3 POE 9 Meetings of Section 80 Committees	Quarter 4 POE 9 Meetings of Section 80 Committees	KSDLM	1. Signed Notice 2. Attendance register	Corporate Services

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KEY PERFORMANCE AREA (KPA) 6: MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT (MTID)

KPA WEIGHT: 30
 IDP OBJECTIVE : ENHANCE ORGANISATIONAL PERFORMANCE IN ORDER TO ACHIEVE ORGANISATIONAL OBJECTIVE BY JUNE 2024
 IDP REF: MTID 6.1

Strategy	Project Name	KPI #	Key Performance Indicator (KPI)	Baseline	Annual Target	Annual Budget	Quarterly Targets & POE				Location/Ward No.	Annual Portfolio of evidence/ Means of verification	Responsible Department		
							Quarter 1 POE	Quarter 2 POE	Quarter 3 Target	Quarter 3 POE				Quarter 4 Target	Quarter 4 POE
Review of organizational structure and adherence to Legislative precepts	Review of the organizational structure	6.1.1	Reviewed Organizational Structure 2023/24	Organisational Structure 2022/23	Reviewed Organisational Structure by June 2024	R50 000.00	Development of the Process Plan for review of the Organizational Structure and Consultation of Department	1. Approved Process Plan 2. Attendance registers for consultation	Development of the Draft Organizational Structure, present to Mancom and LLF	Presentation of Draft Organizational Structure to Corporate Services Standing Committee and Mayoral Committee	Submission of the reviewed Organizational Structure to Council for approval and approval of the reviewed Organizational Structure	1. Reviewed Organizational Structure 2. Draft Reviewed Organizational Structure 3. Draft Reviewed Organizational Structure 4. Agenda for LLF and ManCom 5. Agenda for Standing Committee and Mayoral Committee	KSDLM	1. Approved Process Plan 2. Attendance registers for consultation 3. Draft Reviewed Organizational Structure 4. Agenda for LLF and ManCom 5. Agenda for Standing Committee and Mayoral Committee	Corporate Services
Review of organizational structure and adherence to Legislative precepts	Job description Writing	6.1.2	No. of Job Descriptions Written and Approved	359 Job Descriptions Written and 46 Approved	150 Job Descriptions written by June 2024	R75 605.00	40 Job Description writing	1. List of Job Descriptions written 2. Copies of draft JDs	40 Job Description writing	40 Job Description writing	30 Job Description writing	1. List of approved JDs 2. Copy of approved JDs	KSDLM	1. List of approved JDs 2. Copy of approved JDs	Corporate Services
Review of organizational structure and adherence to Legislative precepts	Job Descriptions approval				60 Approved Job Descriptions submitted to JE Committee by June 2024		20 Approved Job Descriptions submitted to JE Committee	1. List of approved JDs 2. Copy of approved JDs	20 Approved Job Descriptions submitted to JE Committee	20 Approved Job Descriptions submitted to JE Committee	20 Approved Job Descriptions submitted to JE Committee	1. List of approved JDs 2. Copy of approved JDs	KSDLM	1. List of approved JDs 2. Copy of approved JDs	Corporate Services
Review of organizational structure and adherence to Legislative precepts	Staff Placement	6.1.3	No. of Employees placed in the approved Organizational Structure 2022/23	978 employees placed	156 Employees placed on the approved Organizational Structure 2022/23 by June 2024	N/A	52 Employees placed	1. Placement Report 2. Attendance Register	52 Employees placed	52 Employees placed	52 Employees placed	1. Placement Report 2. Placement Letters	KSDLM	1. Placement Report 2. Placement Letters	Corporate Services
Review of organizational structure and adherence to Legislative precepts	Development of Recruitment Plan	6.1.4	Developed recruitment Plan for 2024/25	Recruitment Plan 2022/23	Developed recruitment plan 2024/25 by June 2024	N/A	No target	N/A	No target	No target	Recruitment Plan developed and approved for 2024/25	1. Approved Recruitment Plan 2024/25 2. List of critical posts.	KSDLM	1. Approved Recruitment Plan 2024/25 2. List of critical posts.	Corporate Services
Review of organizational structure and adherence to recruitment precepts	Implementation of the Recruitment Plan	6.1.5	No. of Budgeted vacant positions filled	80 posts filled	92 Budgeted vacant positions filled by June 2024	R200 000.00	23 Budgeted vacant positions filled	1. Advert 2. Shortlisting report 3. Interview Report 4. Appointment letters	23 Budgeted vacant positions filled	23 Budgeted vacant positions filled	23 Budgeted vacant positions filled	1. Advert 2. Shortlisting report 3. Interview Report 4. Appointment letters	KSDLM	1. Advert 2. Shortlisting report 3. Interview Report 4. Appointment letters	Corporate Services
Implementation of Workplace Skills Plan	Development of WSP	6.1.6	Workplace Skills Plan (WSP) Developed and submitted to LGSETA	Workplace Skill Plan (WSP) 2022/23	Workplace Skills Plan (WSP) developed and submitted to LGSETA by April 2024	N/A	No target	N/A	No target	Identification of training needs for 2024/25	Workplaces Skills Plan (WSP) developed and submitted to LGSETA	1. Memo 2. Consolidated training needs 3. Workplaces Skills Plan (WSP) 4. Proof of submission to LGSETA	KSDLM	1. Memo 2. Consolidated training needs 3. Workplaces Skills Plan (WSP) 4. Proof of submission to LGSETA	Corporate Services
Implementation of Workplace Skills Plan	Implementation of WSP	6.1.7	No. of Councillors and Traditional Leaders facilitated as per WSP 2023/24	17 Councillors trained in 2022/23	73 Councillors and Traditional Leaders facilitated as per WSP by June 2024	R1 330 000.00 (Accommodation)	13 Councillors' facilitation programmes facilitated	1. Attendance Register 2. Training report	23 Councillors' facilitation programmes facilitated	23 Councillors' facilitation programmes facilitated	24 Councillors' facilitation programmes facilitated	1. Attendance Register 2. Training report	KSDLM	1. Attendance Register 2. Training report	Corporate Services
Implementation of Workplace Skills Plan	Implementation of WSP	6.1.8	No. of Employees' facilitation programmes facilitated as per WSP 2022/23	590 Employees trained in 2022/23	630 Employees' facilitation programmes facilitated as per WSP by June 2024		155 Employees' facilitation programmes facilitated	1. Attendance Register 2. Training reports	155 Employees' facilitation programmes facilitated	155 Employees' facilitation programmes facilitated	165 Employees' facilitation programmes facilitated	1. Attendance Register 2. Training reports	KSDLM	1. Attendance Register 2. Training reports	Corporate Services
Effective records management	Records Management	6.1.9	No. of Records Management Committee meetings conducted	4 Records Management Committee Meetings in 2022/23	4 Records Management Committee meetings conducted by June 2024	N/A	1 Records Management Committee meeting	1. Invitations 2. Attendance registers 3. Minutes	1 Records Management Committee meeting	1 Records Management Committee meeting	1 Records Management Committee meeting	1. Invitations 2. Attendance registers 3. Minutes	KSDLM	1. Invitations 2. Attendance registers 3. Minutes	Corporate Services
Effective records management	Implementation of file plan	6.1.10	No. of Workshops facilitated on usage of file plan	2 Departments utilizing approved file plan in 2022/23	4 Workshops facilitated on usage of file plan by June 2024	N/A	1 Workshop facilitated	1. Schedule of workshops 2. Attendance Registers	1 Workshop facilitated	1 Workshop facilitated	1 Workshop facilitated	1. Schedule of workshops 2. Attendance Registers	KSDLM	1. Schedule of workshops 2. Attendance Registers	Corporate Services

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Strategy	Project Name	KPI #	Key Performance Indicator (KPI)	Baseline	Annual Target	Annual Budget	Quarterly Targets & POE				Location/Ward No.	Annual Portfolio of evidence Means of verification	Responsible Department
							Quarter 1 Target	Quarter 2 Target	Quarter 3 Target	Quarter 4 Target			
Improve ICT infrastructure	Revamping of server room	6.1.11	Revamped server room	Existing server room	Revamped server room by June 2024	R3 000 000.00	Project Implementation	Project Finalization	Project Hand-over	Project Hand-over	1. Close-up Report 2. Completion certificate	1. Project Kick-off agenda for Change. 2. Approved Request for Change. 3. Commissioning Letter. 4. Project Implementation Plan. 5. Progress Report. 6. Close-up Report. 7. Completion Certificate.	Corporate Services
Improve ICT infrastructure	Upgrading of Servers and Storage infrastructure	6.1.12	Upgraded servers and storage infrastructure	Existing Server and Storage Infrastructure	Upgraded Servers and Storage Infrastructure by June 2024		Procurement and appointment of a service provider	Project Implementation	Project Hand-over	Project Hand-over	1. Progress Report 2. Completion certificate.	1. Advert 2. Appointment letter 3. Project Kick-off agenda 4. Approved Request for Change 5. Commissioning Letter. 6. Progress Reports 7. Completion Report	Corporate Services
Improved Information Management System	Development and Implementation of Cloud based Electronic Document Management System (EDMS)	6.1.13	Cloud-based Electronic Document Management System (EDMS) implemented in 3 Municipal Departments by June 2024	File Plan	Cloud-based Electronic Document Management System (EDMS) implemented in 3 Municipal Departments by June 2024	N/A	Cloud-based EDMS developed	Cloud-based EDMS implemented in 1 department	Cloud-based EDMS implemented in 1 department.	Cloud-based EDMS implemented in 1 department.	1. Workshop Attendance register 2. Scanned Documents	1. Developed EDMS 2. Integrated File Plan 3. EDMS Standard Operating Procedure 4. Workshop register 5. Scanned documents	Corporate Services
Implementation of employee wellness programs	Implementation of Employee Health and Wellness Strategy	6.1.14	No. of Employee Health and Wellness Management Pillars implemented	4 Employee Health and Wellness Management Pillars implemented	4 Employee Health and Wellness Management Pillars implemented by June 2024	R67 243.00	1 Pillar implemented (Wellness screening on health and productivity)	1 Pillar implemented (Conduct financial wellness)	1 Pillar implemented (Conduct financial wellness)	1 Pillar implemented (Conduct financial wellness)	1. Invitations 2. Attendance registers 3. Photos	1. Invitations 2. Attendance registers 3. Photos	Corporate Services
Adherence to Occupational Health and Safety (OHS) prescriptions	Implementation of Occupational Health and Safety (OHS) prescriptions	6.1.15	No. of Municipal sites inspected bi-annually in terms of OHS Regulations	25 Municipal sites inspected bi-annually in terms of OHS Regulations	25 Municipal sites inspected bi-annually in terms of OHS Regulations by June 2024	R340 000.00	No target	No target	25 Municipal sites inspected	No target	1. Notice 2. Inspection Schedule 3. Inspection Report	1. Notice 2. Inspection Schedule 3. Inspection Report	Corporate Services
Adherence to Occupational Health and Safety (OHS) prescriptions	Implementation of Occupational Health and Safety (OHS) prescriptions	6.1.16	No. of Municipal sites inspected for compliance in terms of Fire equipment and first aid boxes	25 Municipal sites inspected for compliance in terms of Fire equipment and first aid boxes	25 Municipal sites inspected for compliance in terms of Fire equipment and first aid boxes by June 2024	N/A	No target	No target	Service of fire equipment in 25 municipal sites	No target	1. Notices 2. Schedule 3. Job cards	1. Notices 2. Schedule 3. Job cards	Corporate Services
Adherence to Occupational Health and Safety (OHS) prescriptions	Implementation of Occupational Health and Safety (OHS) prescriptions	6.1.17	No. of OHS Committee meetings held	4 OHS Committee meetings facilitated	4 OHS Committee Meetings held by June 2024	N/A	1 OHS Committee meeting	1 OHS Committee meeting	1 OHS Committee meeting	1 OHS Committee meeting	1. Invitation 2. Agenda 3. Attendance register 4. Minutes	1. Memo/Invitation 2. Attendance register 3. Minutes	Corporate Services
Implementation of Employment Equity Plan	Employment equity (EE)	6.1.18	No. of Employment Equity (EE) Forum Meetings held	3 EE	4 Employment Equity (EE) Forum Meetings held by June 2024	N/A	1 EE Forum Meeting held	1 EE Forum Meeting held	1 EE Forum Meeting held	1 EE Forum Meeting held	1. Notice 2. Attendance register 3. Minutes	1. Notice 2. Attendance register 3. Minutes	Corporate Services
Strengthening sound employer and employee relations	Local Labour Forum meetings	6.1.19	No. of Local Labour Forum (LLF) Meetings held	7 LLF Meetings held	4 LLF Meetings held by June 2024	N/A	1 LLF Meeting held	1 LLF Meeting held	1 LLF Meeting held	1 LLF Meeting held	1. Notice 2. Attendance register 3. Minutes	1. Notice 2. Attendance register 3. Minutes	Corporate Services
Implementation of the PMS Policy	Signing of Performance agreements	6.1.20	No. of General Managers with signed performance agreements	2022/23 Performance Agreements	2 General Managers with signed performance agreements by June 2024	N/A	2 General Managers with signed performance agreements	No target	No target	No target	N/A	N/A	Corporate Services
Implementation of the PMS Policy	Signing of Performance agreements	6.1.24	No. of Managers with signed performance agreements	2022/23 Performance Agreements	5 Managers with signed performance agreements by June 2024	N/A	5 Managers with signed performance agreements	No target	No target	No target	N/A	N/A	Corporate Services
Implementation of the PMS Policy	Signing of Performance agreements	6.1.25	No. of Employees with signed performance agreements (below Managers to the last level)	2022/23 Performance Agreements	105 Employees with signed performance agreements (below Managers to the last level) by June 2024	N/A	105 Employees with signed performance agreements	No target	No target	No target	N/A	N/A	Corporate Services
Implementation of the PMS Policy	Quarterly Performance reviews of employees	6.1.26	No. of Quarterly Performance Reviews of employees conducted in 2022/23	2 Quarterly Performance Reviews in 2022/23	4 Quarterly Performance Reviews of employees concluded by June 2024	N/A	1 Performance Review (Quarter 4)	1 Performance Review (Quarter 1)	1 Performance Review (Quarter 2)	1 Performance Review (Quarter 3)	1. Memos 2. Performance assessment schedule 3. Performance Assessments reports	1. Memos 2. Performance assessment schedule 3. Performance Assessments reports	Corporate Services

(Signature)
N. PAKADE
MUNICIPAL MANAGER

(Signature)
M.S. KDO
DIRECTOR CORPORATE SERVICES



PERSONAL DEVELOPMENT PLAN (PDP)

Employee Name: Simlindile M. Nodo

Employee Designation: Director

Employee No:

Directorate: Corporate Services

PURPOSE

The purpose of the plan is to enable the supervisor and the employee to identify skills development requirements and agree on the steps to be taken to address the developmental gaps.

AREAS OF DEVELOPMENT FROM THE PREVIOUS PERFORMANCE CYCLE (2022/23)

Areas of Development as identified in the previous performance cycle may be carried over to the new performance cycle.

List areas for Development according to priority.

AREAS OF DEVELOPMENT	(Indicate the OUTPUTS or Core Managerial Competences (CMCs) that applies
ICT Course	Programme Management
Project Management	Programme Management
Local Government Finance	Financial Management



AREAS OF DEVELOPMENT FOR THE CURRENT PERFORMANCE CYCLE (2023/24)

List areas for Development according to priority

AREA IDENTIFIED FOR DEVELOPMENT	OBJECTIVE OF DEVELOPMENT	Output or Core Managerial Competences (CMCs)	TYPE OF INTERVENTION (short course 5 days) or long course 30 days and maximum 3 months indicate quarter
1. Records Management	Ability to comprehend the applicable process	Programme Management	3 Months
2.			
3.			

You may attend a conference within the year to keep abreast with the latest trends and development within your field

CONFERENCES, SEMINARS, SYMPOSIUMS ATTENDED	PLANNED CONFERENCE, SEMINAR OR SYMPOSIUM FOR THIS CYCLE
	1. Labour Law Seminar
	2. Geo-Tech
	3. PMS Workshop
	4. Law Review



IMPACT ASSESSMENT FOR DEVELOPMENT

The impact of training on service delivery and job performance must be evaluated to check return on investment.

After six months, Supervisor and Employee will submit the Impact Assessment reports.

IMPACT OF DEVELOPMENT ON WORK (AFTER SIX MONTHS)	
EMPLOYEE (comments)	SUPERVISOR/MANAGER (comments)

We, (Employee) and (Supervisor) agree that the above-mentioned areas for development and the type of intervention suggested would be engaged in to achieve the required objective for development.

We also understand that sometimes due to the operational requirements and budget constraints of the Municipality (component/unit), it may not be possible to undertake the training and development stated with the type of intervention stated and/or within the quarter of the year as stated.

There is also an understanding between ourselves that areas for development could be identified throughout the year and that this may change the order of priority and type of intervention as stated in this plan.

Employees' signature:  Name: S NODO

Date: 05/07/2023

Employer's signature:  Name: N. PAKADE

Date: 05/07/2023