



01 - 05 JULY 2024

City Pulse



01 | Token identifier Rollover Project About to Commence

02 | Local Authorities Address Growing Vandalism Threat to Electricity Infrastructure

03 | Empowering Staff Through Comprehensive Performance Management Workshop

04 | Local Government Leaders Attend Crucial Ethics Management Workshop

05 | Launching Inaugural Customer Satisfaction Survey

06 | Safety and Cleanliness drive: Law Enforcement's Impact on Stanford Terrace and Beyond

07 | Community Engagement Enhanced Through PA System Handover at Various Wards

08 | Notice: Public Consultations - Delimitation Of Wards 2024-2025 In Preparation For The 2026 Local Government Elections

09 | Single Whip of Council Ensures Political Stability at King Sabata Dalindyebo Municipality

KING SABATA DALINDYEBO MUNICIPALITY

City Pulse | 01 - 05 JULY 2024

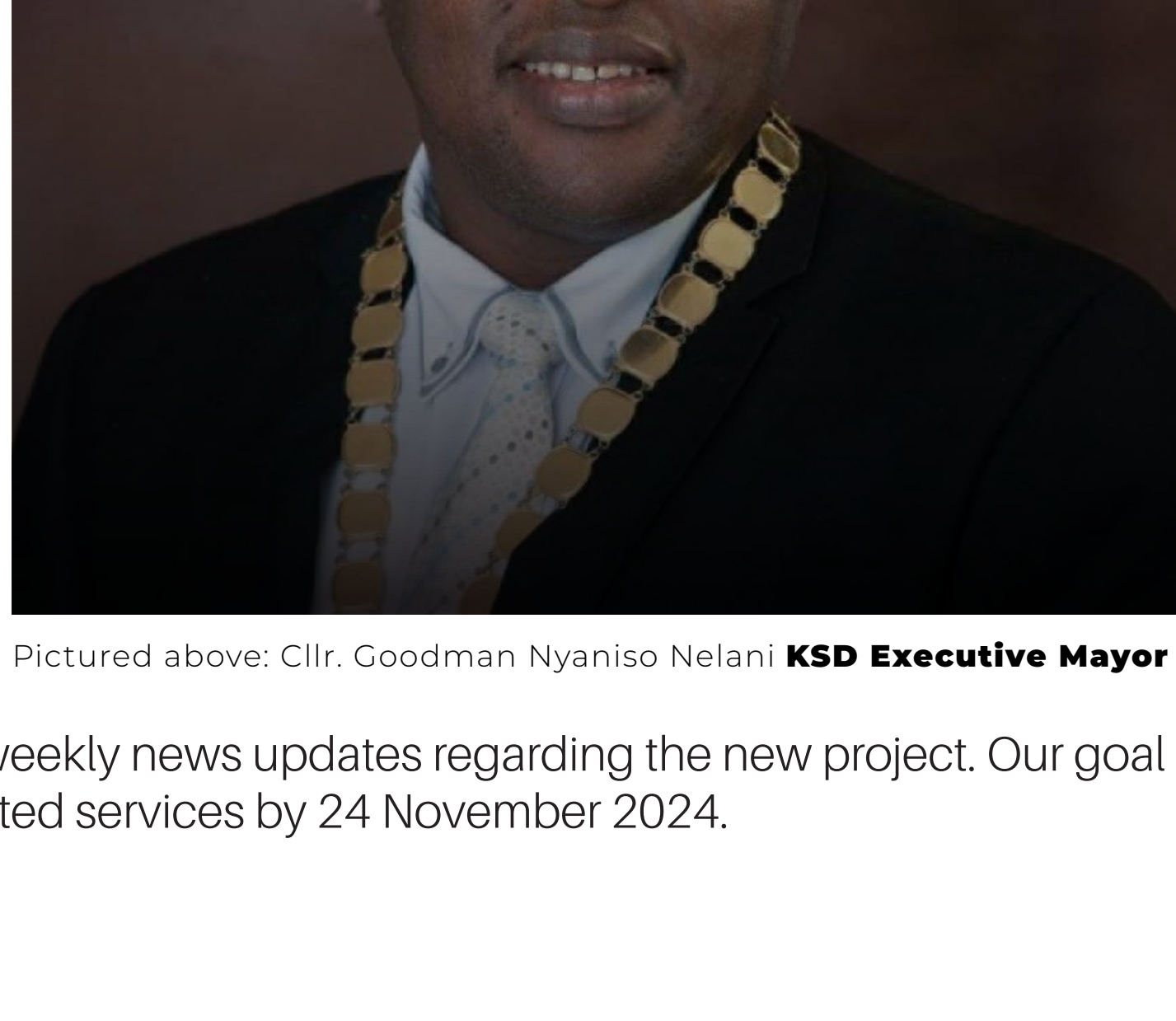
Token identifier Rollover Project About to Commence

Stay Informed and Prepare: Important Updates Coming Soon for November 2024 Deadline

• 1 minute read

The current metering software for all prepaid meters in South Africa is set to expire in November 2024. After the cut-off date, all meters must undergo an update using a token key change issued to customers upon their electricity purchase. Failure to update will result in inability to recharge, leading to power supply loss after the cut-off date.

Customers are urged to note that a project execution plan, including a clear communication plan, public participation plan, and customer care support plan, will be unveiled shortly.



Pictured above: Cllr. Goodman Nyaniso Nelani **KSD Executive Mayor**

We kindly ask our customers to watch for weekly news updates regarding the new project. Our goal is to assist all customers to ensure uninterrupted services by 24 November 2024.

KING SABATA DALINDYEBO MUNICIPALITY

01

City Pulse | 01 - 05 JULY 2024

Local Authorities Address Growing Vandalism Threat to Electricity Infrastructure

• 2 minute read

Recent Surge in Attacks Imperils Community Livelihoods and Infrastructure Stability, Urges Vigilance and Community Support

The recent wave of vandalism targeting our municipal electricity infrastructure is deeply concerning and has the potential for a significant impact on the livelihoods of our residents.

In the past month alone, we have witnessed the destruction of two mini substations, two kiosks, and approximately four switches. These acts of vandalism not only threaten the stability of our electricity grid but also impose a substantial financial burden for the our Municipality.

Vandalism of our electricity infrastructure undermines the overall resilience of the grid, making it more susceptible to outages and disruptions. This directly impacts the daily lives of our residents and jeopardizes essential services. The cost of repairing and replacing damaged equipment is sumptuous and ultimately borne by the Municipality.

The recent surge in vandalism underscores the urgent need for enhanced security measures to protect our electricity infrastructure. We are collaborating with law enforcement agencies to identify and apprehend those responsible for these criminal acts. However, we also require the support and vigilance of our community to prevent further incidents.

We urge all residents to promptly report any suspicious activity around electricity infrastructure to the authorities. Together, we can shield the integrity of our electricity grid and ensure a reliable electricity supply.



KING SABATA DALINDYEBO MUNICIPALITY

02

City Pulse | 01 - 05 JULY 2024

Empowering Staff Through Comprehensive Performance Management Workshop

• 2 minute read

Initiative Marks Shift Towards Holistic Performance Evaluation Across Local Government, Ensuring Efficiency and Effectiveness

The municipality held a workshop at the Town Hall for all its employees. The workshop is amongst the series of capacity building initiatives that ensure a culture of continuous learning occurs in the institution. The workshop was well attended.

Performance Management was first introduced in local government in the early 2000s, focusing solely on top management at that time. The gazetiting of the Local Government: Municipal Systems Act: (Act 32 of 2000): Local Government Municipal Staff Regulations in September 2021 ushered in a paradigm shift by making performance planning, monitoring, and evaluation compulsory for all staff members of a

municipality. Consequently, all municipalities, including KSD, are striving for full compliance.

The South African government has rightfully raised the bar on performance management for all organs of the state, as they have the express duty to produce results that not only meet community needs (are effective) but also make the best use of available resources (are efficient).



KING SABATA DALINDYEBO MUNICIPALITY

03

City Pulse | 01 - 05 JULY 2024

Local Government Leaders Attend Crucial Ethics Management Workshop

• 2 minute read

Workshop Highlights Commitment to Ethical Governance, Sets Stage for Comprehensive Ethics Management Plan for the entire Management team

On Friday 5 July 2024, the municipality had an ethics management workshop at the City Council Chamber for the entire management.

The essence of the workshop was to discuss the importance of entrenching ethical culture in the Public Services provided in KSD. The critical role of management developing ethically astute teams was emphasised.

Ethical conduct is at the centre of good governance in both Private and Public Sector in South Africa. Municipalities are no exception. The Municipality has a Code of a conduct for Municipal Councillors and the Code of Conduct for Officials. The ethics committee was also established by the Municipal Council as one of its Section 79 Committees. Both the codes mentioned

above are the cardinal compass for ethics for the municipality.

King IV has also complemented the guidance on ethics emphasising six ethics principles which are Integrity; Competence; Responsibility; Accountability; Fairness and Transparency.

The workshop laid the foundation for crafting a clear ethics management plan that will be monitored quarterly and annually.

KING SABATA DALINDYEBO MUNICIPALITY

04

City Pulse | 01 - 05 JULY 2024

Launching Inaugural Customer Satisfaction Survey

• 2 minute read

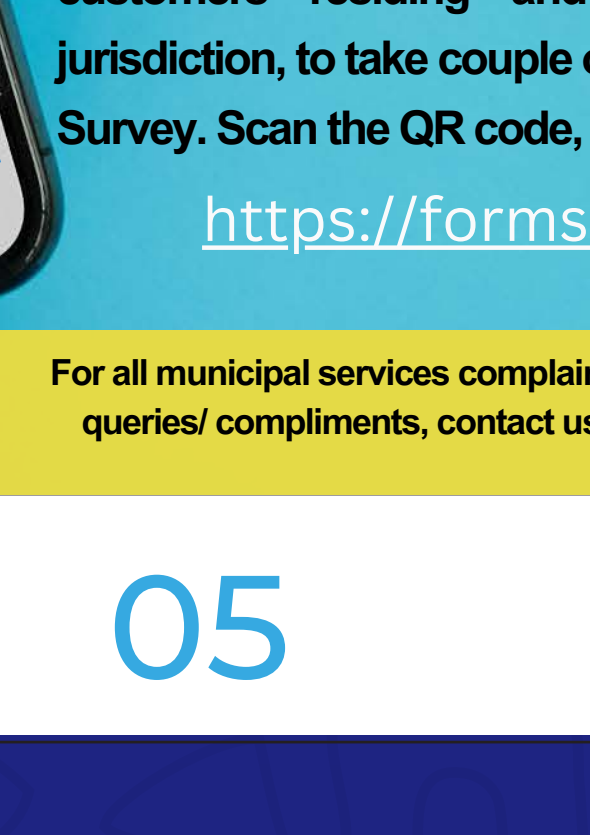
Survey Aims to Enhance Accountability and Service Excellence in KSD Municipality, Empowering Residents to Voice Feedback

The municipality acknowledges that Customer satisfaction results in customer loyalty and retention.

Obligated by the Constitution of the Republic of South Africa, Section 152(d), municipalities are mandated on five focus areas, the first being to provide for a democratic and accountable government. The KSD customer satisfaction survey is rolled out in pursuit of this ideal. It allows residents and customers to hold the municipality accountable for the services they receive.

For ease of access, our customers are welcome to access it by scanning the QR code.

A customer satisfaction report will then be developed to synthesize the responses and design an improvement plan that will be monitored annually.



Please help us improve service excellence and serve you better. King Sabata Dalindyebo (KSD) Municipality invites citizens/ stakeholders/ residents/ customers residing and receiving services within KSD Municipality jurisdiction, to take couple of minutes and participate in Customer Satisfaction Survey. Scan the QR code, alternatively click the link below to participate.

<https://forms.office.com/r/7Wre59y4dG>

King Sabata Dalindyebo @ksdmunicipal www.ksd.gov.za

For all municipal services complaints/ queries/ compliments, contact us

24/7 CALL CENTRE

047 495 1037/ 071 401 3876

KING SABATA DALINDYEBO MUNICIPALITY

05

City Pulse | 01 - 05 JULY 2024

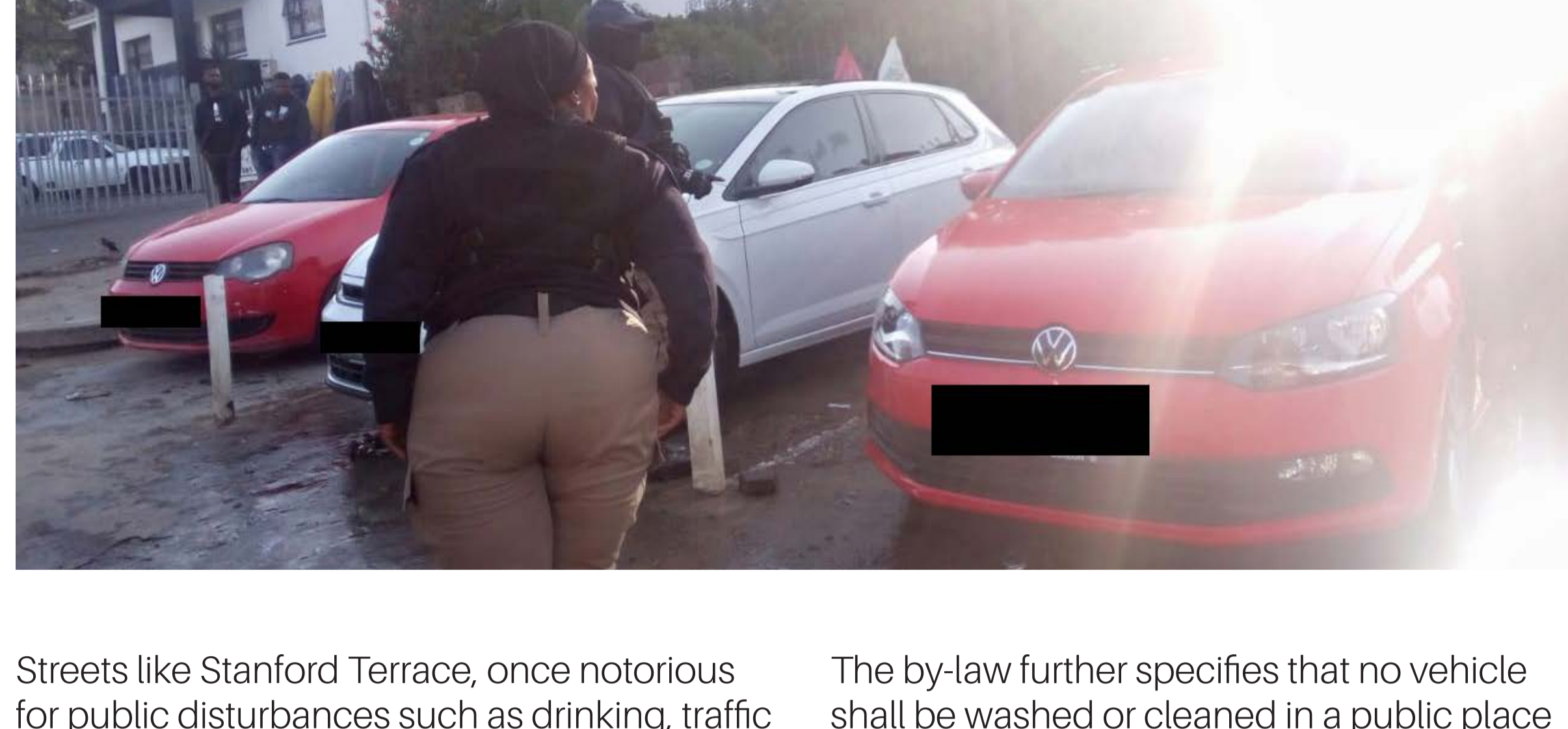
www.ksd.gov.za

Safety and Cleanliness drive: Law Enforcement's Impact on Stanford Terrace and Beyond

• 2 minute read

Progress in Tackling Public Disturbances, Traffic Offences, and Illegal Dumping Reflects Commitment to Community Well-being and Environmental Protection

In our ongoing efforts to improve safety and clean the City, our dedicated law enforcement teams are hard at work.



Streets like Stanford Terrace, once notorious for public disturbances such as drinking, traffic obstructions, and excessive noise, have seen significant improvement thanks to the regular presence of our officers. These issues are becoming a thing of the past.

We are impounding vehicles that wilfully hinder the free flow of traffic. Additionally, we are addressing parking offences in designated no-stopping zones, including violations of the Nuisances and Behaviour in Public Places By-law, which prohibits washing or cleaning motor vehicles in unauthorised areas.

The by-law further specifies that no vehicle shall be washed or cleaned in a public place except in areas designated by the local authority for that purpose. Failure to comply with Section 10(1)(c) of the by-law may result in vehicle impoundment.

Illegal dumping remains a major concern, posing serious environmental risks. Our law enforcement team is actively addressing this issue, ensuring accountability for those responsible. Each month, we record no fewer than 50 cases of illegal dumping.

While this number is significant, it represents an improvement from previous records, indicating the positive impact of our efforts.



Community Engagement Enhanced Through PA System Handover At Various Wards

• 2 minute read

Executive Mayor, Cllr. Goodman Nyaniso Nelani Delivers on Commitment to Improved Communication Across King Sabata Dalindyebo Municipality, Empowering Local Engagement and Public Participation



Executive Mayor, Cllr. Goodman Nyaniso Nelani, has delivered on a promise to enhance communication and community engagement.

As part of the Ward Based Budget Plan, over twenty PA Systems have been handed over to Wards 21, 22, 23, 24, 25, 26, 27, 29, and 36.

These PA Systems will serve as valuable communication tools for a variety of community events, including meetings, Integrated Development Plan (IDP) Roadshows, and more. By providing clear and effective communication, we aim to strengthen the

bond between the municipality and its residents, ensuring that everyone is informed and involved in the decision-making processes that impact our community.

The Executive Mayor is committed to supporting all KSD residents and has shown dedication along with our local leaders in driving initiatives that benefit our community.

Notice: Public Consultations - Delimitation Of Wards 2024-2025 In Preparation For The 2026 Local Government Elections

• 1 minute read



Cllr. Nomamfengu Siyo-Sokutu
KSD Council Speaker

On 12 July 2024, officials from the Municipal Demarcation Board (MDB) will hold a public

consultation at Mthatha Town Hall at 10:00, with a link to Mqanduli Town Hall. The session aims to inform municipal stakeholders and the community at large about the commencement of the 2024-2026 ward delimitation process.

The MDB is mandated to demarcate municipal boundaries across the entire territory of the Republic of South Africa.

During the scheduled meeting, MDB officials will present the Ward Delimitation Programme, timelines, and the expected roles of the community and all interested stakeholders.

Should any stakeholder fail to contribute within the stipulated times of the programme, they may not be able to complain later.

Accordingly, the Speaker of King Sabata Dalindyebo Municipal Council, Cllr Nomamfengu Siyo-Sokutu, urges the community and all interested stakeholders from KSD and neighbouring communities to attend this important gathering.

All invitees are requested to be seated by 10:00 at both venues, Mthatha and Mqanduli Halls, on 12 July 2024.

Single Whip of Council Ensures Political Stability At King Sabata Dalindyebo Municipality

• 1 minute read

Bongani Mlanjeni is King Sabata Dalindyebo Municipality's Single Whip of Council. He is responsible for administering the whipping system that ensures members of the council attend and vote in the council. The Office of the Single Whip of Council was established to create synergy and maintain discipline among members of council from various political parties, including traditional leaders.

The Single Whip of Council ensures that the relationship between political parties is constructive and focused on key issues aimed at improving service delivery and the lives of the residents in King Sabata Dalindyebo Municipality.

Furthermore, the Single Whip of Council acts as the chairperson of the TROIKA, which includes the Speaker and the Executive Mayor. The Single Whip of Council ensures



Bongani Mlanjeni
KSD Single Whip of Council

there is equitable representation in Council Committees. The Single Whip of Council also presides over Whippery meetings where all different political whips, as well as those of the different council committees, meet to foster mutual respect and promote political stability within the municipality.

there is equitable representation in Council Committees. The Single Whip of Council also presides over Whippery meetings where all different political whips, as well as those of the different council committees, meet to foster mutual respect and promote political stability within the municipality.