



15 - 19 JULY 2024

City Pulse



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KING SABATA DALINDYEBO MUNICIPALITY

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ENHANCED SERVICE DELIVERY WITH ESSENTIAL EQUIPMENT HANDOVER

Executive Mayor Cllr. G.N. Nelani and MMC Cllr. Y. Gwadiso Led Initiative to Distribute Resources Across Wards, Aiming to Improve Community Quality of Life

• 1 minute read



In a significant move to strengthen service delivery and improve the quality of life for residents, the King Sabata Dalindyebo (KSD) Municipality recently distributed essential equipment and resources to several wards. This initiative was led by Executive Mayor Cllr. G.N. Nelani and MMC for Inter-Governmental Relations Cllr. Y. Gwadiso.

The official handover ceremony saw the distribution of various crucial items, including grass cutting machines, and approximately 300 chairs, among other resources.

The Executive Mayor emphasised the importance of this initiative, stating, "Our goal is to ensure that every ward within our municipality has the necessary tools to maintain and improve their environments. By providing these resources, we are not only addressing immediate needs but also investing in the long-term well-being of our communities."

This handover is part of a broader, ongoing program designed to systematically address and prioritise the unique needs of each ward. The distributed equipment is expected to significantly impact various aspects of community life. Grass cutting machines will aid in maintaining clean and safe public spaces, while the PA system and chairs will support community gatherings and events, fostering greater community engagement and cohesion.

Residents are encouraged to actively participate in ward-based planning sessions and communicate their needs to ensure that the Municipality's efforts are aligned with their expectations. The Municipality remains committed to transparency, accountability, and responsiveness in all its endeavours.



KING SABATA DALINDYEBO MUNICIPALITY

01

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MOTOR VEHICLE REGISTRATION AUTHORITY TRIUMPHS OVER BACKLOG WITH INCREASED WORKFORCE

Strategic Staffing Boosts Efficiency, Restores Customer Confidence in Vehicle Registration Process

• 1 minute read

The KSD Motor Vehicle Registration Authority (MVRA) has successfully eradicated a backlog that has plagued vehicle registration processes since 2020. This remarkable achievement comes because of the Authority's strategic decision to employ additional staff, significantly boosting its operational efficiency of the MVRA.

For the past three years, MVRA customers faced prolonged delays and mounting frustration as they struggled to register their vehicles. The backlog not only caused inconvenience but also posed legal and logistical challenges for vehicle owners. Recognising the pressing need to address this issue, the MVRA embarked on a mission to streamline its operations and improve service delivery.

Recruitment of additional staff and training thereof resulted in, the MVRA increased capability to expedite the registration process. Applications are now processed swiftly.

The commitment to resolve the backlog was acknowledged by satisfied customers. Drivers who once faced uncertainty and delays are now register their vehicles without undue hassle, thus restoring their confidence in the MVRA's capabilities.

More customers are welcome to take advantage of the improved services and experience the seamless, efficient vehicle registration process firsthand. The MVRA's doors are open, and the team is ready to serve.

KING SABATA DALINDYEBO MUNICIPALITY

02

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INDIGENT SUPPORT PROGRAM EMPOWERS 238 HOUSEHOLDS WITH ESSENTIAL SERVICES

Budget and Treasury Office Led by Cllr. Zukisa Gana Ensures Equitable Access to Basic Needs for Vulnerable Communities

• 1 minute read

To ensure equitable access to essential services, the King Sabata Dalindyebo (KSD) Municipality's Budget and Treasury Office has successfully provided its Indigent Program to this past week. This initiative, championed by Member of the Mayoral Committee for Budget and Treasury, Cllr. Zukisa Gana, underscores the Municipality's commitment to fulfilling the mandate of the municipality to provision of basic services for all.

The Indigent Program is designed to provide alternative free basic provisions to households in need, ensuring that even the most vulnerable residents have access to essential services.

As part of this initiative, households without electricity receive 20 litres of paraffin, while those with electricity are provided with 50 units. This targeted

support aims to alleviate the burden on indigent households and improve their quality of life.

Cllr. Zukisa Gana highlighted the importance of this initiative, stating, "Our Indigent Program is a critical component of our comprehensive social security framework. By providing these essential services, we are not only addressing immediate needs but also promoting social equity and inclusion. Our goal is to make a better life for all, in line with our social transformation objectives."

Over the past week, the program reached household in Wards 36, 23, 27, 16, 34, 20, 28, and 13, ensuring that a broad spectrum of communities benefited from this essential support. The distribution of paraffin and electricity units is just one of many initiatives by the KSD Municipality aimed at assisting and uplifting its communities.

The Indigent Program reflects the Municipality's dedication to improvement of access to basic services, for the community regardless of economic status.



KING SABATA DALINDYEBO MUNICIPALITY

03

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LAW ENFORCEMENT - CRACK DOWN ON PUBLIC NUISANCES AND ILLEGAL PARKING

Law Enforcement Targets Stanford Terrace Hotspots, Impounds Illegally Parked Vehicles to Ensure Community Safety and Order

• 1 minute read

Law enforcement officers have intensified patrols, particularly focusing on areas like Stanford Terrace, which have been notorious hotspots for public nuisances and public drinking. These patrols aim to ensure that community tranquility prevails over public nuisance activities like public drinking.

The increased enforcement efforts yielded significant results. Law enforcement officers impounded several vehicles that were parked in non-designated areas, sending a clear message that illegal parking will not be tolerated. This decisive action is part of a broader strategy to address various forms of public disorder and ensure compliance with municipal by-laws.

Executive Mayor Cllr. G.N. Nelani expressed the Municipality's pride in these efforts, stating, "We are committed

to maintaining law and order within our community. By enforcing parking regulations and addressing public drinking, we are taking essential steps to ensure that all residents can enjoy a safe and respectful environment. Accountability is key, and those who break the law must face the consequences."

The community has responded positively to these measures, with many residents expressing their appreciation for the increased law enforcement. Residents are rightly upset and complain about the rampant non-compliance with by-laws. The visible patrols and swift actions taken against violators reassure residents that their concerns are heard and addressed.

King Sabata Dalindyebo Municipality is dedicated to creating safe spaces through by-law enforcement. The community is encouraged to remain vigilant and to report all incidents of public nuisance.



A VERY STEEP WEEK FOR ELECTRICITY STABILITY

Residents Frustrated by Planned and Unplanned Outages, Faulty Cables, and Rising Incidents of Vandalism Targeting Electrical Infrastructure

• 1 minute read

The past week has been challenging for the residents of our municipality due to a series of power outages that have significantly disrupted the daily lives of KSD residents, visitors, and customers. These outages were initially caused by planned maintenance activities and unexpected faults in the electricity infrastructure. The southern parts of Mthatha, in particular, were severely affected.

The initial outage occurred on Sunday, July 7th, 2024, as a result of Eskom's planned maintenance. While power was restored more than 14 hours later, many residents continued to experience outages due to faulty cables. This has understandably caused immense frustration and inconvenience among our community members.

Our Customer Care Services Desk received an unprecedented number of calls, which were triple the usual volume over a span of three days, as residents sought answers and assistance.

Adding to the challenge, continued incidents of vandalism targeting municipal kiosks and substations

have weakened our electricity lines, compromising the stability of our network.

This malicious activity not only worsens the existing issues but also poses a threat to the safety and well-being of our community.

We urge residents to work closely with law enforcement agencies to identify and bring the perpetrators of these acts of vandalism to justice. Community cooperation is essential in ensuring the security and reliability of our electricity infrastructure.

